

On Broadway



A NEWSLETTER FOR THE EMPLOYEES OF BROADWAY SERVICES, INC. / NOV, DEC 2021, JAN 2022



HAPPY NEW YEAR

FROM YOUR FRIENDS AT BROADWAY

“Where Quality Services and Quality People Matter”



PRESIDENT'S MESSAGE – JANUARY 2022

I want to start by thanking you for your generous response to this past season's United Way Campaign, a project we participate in each year here at Broadway. Your generosity resulted in a significant increase over the previous year, and your donations will continue to help those in need close to home here in the Baltimore region. Many thanks for recognizing the need for this campaign and for responding in the way you did. Many will benefit from your kindness.

This past fall we were able to have our annual Columbus Day Golf Tournament which raises money for the **JOANNE AND NORMAN ROCKWELL RESIDENTIAL LIVING PROGRAM** at The Johns Hopkins Hospital. This program provides for living space for those who are in treatment for serious illness along with their relatives and loved ones. We had to suspend the tournament for one year because of COVID restrictions, so it was a real treat to get back to the work of helping this great cause, a project of Broadway's started by and still run by our past president, **TOM MCGOWN**. This year was our 34th tournament, and we were able to donate \$70,000 to the Rockwell Residential Living Program, bringing Broadway's overall contribution to \$1,930,000. Thanks to all who make this happen.

Once again, I would like to encourage you to participate in the Employee Referral Program that began in June 2021. If you know someone who would like to work for BSI, please have them complete an application. If the person you recommend works for us for 6 months, you will become eligible for \$500 to thank you for the referral. Please contact the Human Resources Division for an Employee Referral Form which explains all of the referral procedures.

Nearly two years ago we sent out our first COVID-19 memo to our workers. A few months later we reported statistics about the virus for the country and for Maryland. At that point

in time the US had 759,786 cases and 40,683 deaths, while Maryland accounted for 13,684 cases and 516 deaths. Today the numbers are staggering with the US having 60,240,751 cases and 835,302 deaths, and Maryland with 850,316 cases and 12,086 deaths. We cannot let down our guard on measures that help all of us combat the negative effects of this virus and that help to keep the spread down as much as possible. In Maryland, on average, about 12-15% of the hospital beds are taken up by COVID patients, the majority of whom are **UNVACCINATED**. There is no shortage of evidence that we must continue to observe simple procedures that we outlined in our very first memo – washing hands, maintaining a suitable distance, wearing masks, and now we add to that – getting vaccinated and boosted. Since we began communicating about this pandemic, we have seen an increase in confirmed cases, testing volume, testing positive, confirmed deaths, and hospitalizations that we could not have predicted when this began.

We owe one another better when it comes to our behavior in response to this virus. We are a community of men and women who work closely with people, we work in health care facilities, and we are exposed to the virus daily. Please, please, please take care of each other and think of others when protecting yourself. **Let's all reach out, stay connected, get the vaccine, and save lives.**



Sincerely,
Peter Seidl, President
Broadway Services, Inc.

REMEMBER OUR HOLIDAY CELEBRATIONS

Pre-COVID, Broadway Services held an annual holiday party each year acknowledging and honoring our appreciation for our employees. This annual event consisted of food, prizes, games and giveaways. Here's a look back at some previous holiday luncheon moments...





IS YOUR LIFE INSURANCE BENEFICIARY UP-TO-DATE?

As a reminder, you can change your **life insurance beneficiary** at any time by coming to the HR department and revising your form. You should consider changing your beneficiary when you have a lifestyle change such as: marriage, divorce, death of your beneficiary, birth of a child, etc. The last signed beneficiary form on file, is what will be used to file a claim with the life insurance company. Please contact the HR department at 410-563-6949 if you have questions.

HEALTH ANNOUNCEMENT

INFLUENZA VACCINE REQUIREMENT

As we continue our efforts to prevent the spread of COVID-19, it will be more important than ever for employees and staff to receive a flu vaccination this year. **All BSI employees working at JHU/JHHS accounts are required to receive a flu vaccination.**

CHUCKLES AND LAUGHS

My 6 year old didn't want to go to school anymore. I told her that if she didn't go to school her dad and I would go to jail for being bad parents.

She paused and thought about it and then said... "for how long?"



COVID-19 VACCINE MANDATE

If you work at a JHU or a JHHS worksite, all personnel must receive the COVID-19 vaccine before starting work. Exemptions for medical and religious reasons will be considered. Please contact Human Resources for questions at 410-563-6949.

***Personnel who work at Johns Hopkins University worksites, will need to provide **proof of a booster** to Human Resources before **February 1st**.*

"Estamos buscando aumentar nuestra diversidad. Si conoce a alguien que busca un trabajo en el servicio de limpieza, la seguridad o la conducción, visite nuestro sitio web o visite nuestra ubicación para completar una solicitud."

ALREADY RECEIVED THE INFLUENZA AND COVID-19 VACCINATION?

If you have already been vaccinated, please be sure to send a copy of your vaccination card or proof of flu vaccine to the Human Resource Office, so that it may be registered in the system. Questions, please call the Human Resource Office at 410-563-6949.



FREE GED CLASSES

Broadway Services is now offering FREE General Education Development preparation classes for employees. BSI will pay for GED test prep classes through Baltimore City Community College or Baltimore County Community College.

ELIGIBILITY REQUIREMENTS:

- Must be an employee for 1 year (full- or part-time)
- Must complete the program within 2 years

- First come first serve (limited on 10 employees enrolled a semester)

If you are interested in pursuing your GED certificate, please call the Human Resource desk at 410-563-6949.

NEW HIRES



William Moniodis
Manager,
Bayview Landscaping



Raven Watson
Customer Service
Representative,
Transport



Kimberly Ellis
Operations Assistant,
JHMI Parking Office



Donald Stokes
Acting Supervisor,
JHMI Shuttle

PROMOTIONS



Raymond Briggs
Route Supervisor,
Commercial Janitorial
Site



Anthony Fisher
Acting Training
Director,
JHH Security



Erica Swann
Working Supervisor,
Commercial Janitorial
Site



Alan Febres
Lead Worker,
Commercial Janitorial
Site



Wilbert Draughn
Sergeant,
Silver Star Security



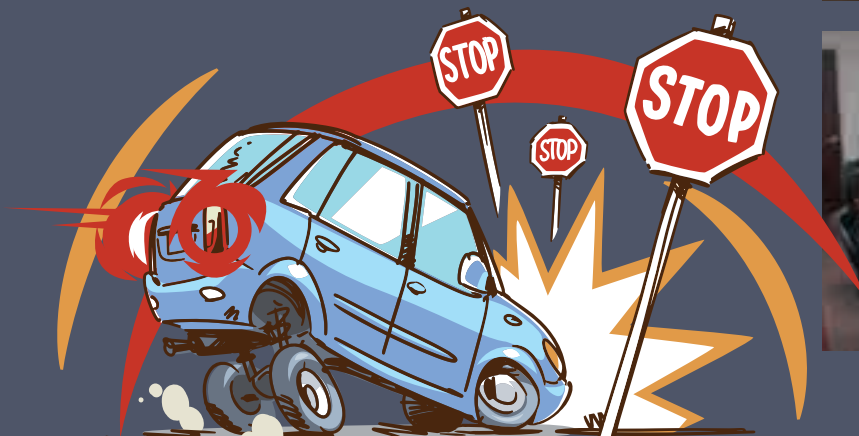
Brigette Oliver
Communication
Specialist,
JHH Security



Rashawn Williams
Dispatcher,
JHU Vans

DEFENSIVE DRIVING TRAINING

On December 16th, instructed by BSI's Fleet Coordinator Mallory Hopkins, Sr., Broadway Services, Inc. offered defensive driving classes certified by the National Safety Council, Chesapeake Region in Defensive Driving to some of our own drivers and a few Johns Hopkins drivers in the region. This program is based upon "Choice Theory" (William Glasser, MD) and covers personal driving habits, deadly choices on the road, hazard recognition, driver/passenger/pedestrian safety, traffic laws, accident avoidance techniques, and assorted relevant topics.



LYNN BURNS IS RETIRING

After 25 years of service in the Transport Division of Broadway Services, Roberta “Lynn” Burns is retiring. Lynn was part of a small group of people that comprised Transport in the early days at Joh Avenue. Everyone wore many hats to fulfill our mission of “We get it there!”

Today with a considerable customer base of Johns Hopkins and commercial accounts, The Transport Services group has grown. Lynn always emphasized the customer service aspect. Answer the phone promptly, first ring preferred. Be up front with the clients whether the news was good or bad. Lastly follow up on what you promise.

Lynn Burns volunteered on numerous occasions at the charity golf outing, Christmas luncheon and dock cookout. She always participated in the blood drives.

As a Broadway Best recipient and founding member of Transport Services, Lynn helped in the formation and structure of the division. Her input will last long after her departure.

We wish Lynn a wonderful and well-deserved retirement. Broadway is grateful for her service.



“The ultimate tragedy is not the brutality of the bad people but the silence of the good people.”

– Martin Luther King, Jr.

MARTIN LUTHER KING DAY

The Martin Luther King Jr. Day of Service is a defining moment each year when Americans across the country step up to make our communities more equitable and take action to create the Beloved Community of Dr. King’s dream. While Dr. King believed the Beloved Community was possible, he acknowledged and fought for systemic change. His example is our call to action.

Observed each year on the third Monday in January, MLK Day is the only federal holiday designated as a national day of service to encourage all Americans to volunteer to improve their communities. AmeriCorps has been charged with leading this effort for the past quarter century.

Making time to volunteer for MLK Day of Service is a great way to engage with your community while honoring the legacy of Dr. King. Whether you plan on cleaning up a public space, mentoring a young person, or assisting those who are food insecure, what you do makes a world of difference.

This year BSI observed Martin Luther King, Jr. Day on Monday, January 17th.

This excerpt was taken from the Americorps webpage: <https://www.americorps.gov/newsroom/events/mlk-day>



EMPLOYEE REFERRAL PROGRAM

BSI employees will receive \$500 for referring a qualified employee to Broadway Services for ANY POSITION.

We are always looking for qualified employees like you.



Name of Applicant you are Referring	Last Four of SS#:
Position Applied	Date on Application
Employee's Name	Last Four of SS#
Employee's Job Title	Work Location
Employee's Signature	Date

TO BE COMPLETED BY HIRING MANAGER	
Mangers Name	Date Form Received
Work Location	
Manager's Signature	Date

Was Applicant Hired?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, What is the Actual Start Date: _____	Date Eligible for Finder's Fee: _____
Signature			Date

REFERRAL PROCEDURES

- The referring employee must submit the name of the job candidate to the hiring manager in writing (Section A) and in advance of any job offer. Under no circumstances will a finder's fee be paid for new hires without proper advance notification. The form will be attached to the BSI employment application.
- Immediately upon receipt of the Employee Referral Form with Section A completed, the hiring manager or recruiter will complete Section B, which indicates the date of receipt.
- To be eligible for the cash award, employees may recommend new hires for their division and/or other divisions, assuming those divisions are participating in the program.
- Both employees, the referring employee and the referred new hire must be in active employment status at the time of eligibility.
- Hiring departments will be responsible for tracking and arranging payment of all finder's fees. (Section C)
- Referring employees must not make commitments or promises of employment to persons they refer. Corporate staff and management are not eligible for this incentive.
- Referred new hires must remain continuously employed with Broadway Services for a minumun of (6) months and pass probation.

How can you make smarter financial decisions? By saying “YES” to Retirewise®.



Join your colleagues for the relevant, practical, and straightforward award-winning Retirewise® workshop series.

It doesn't matter how much or how little planning you've done, or if your retirement is many years away, at the Retirewise workshops there's something for everyone to learn.

When you attend a workshop, you can expect:

- Objective information on a wide range of financial topics
- To hear questions from your coworkers
- Interactive exercises
- A resource book
- An opportunity for an optional personal consultation

Don't miss out. Register today!

Visit: metlifeplansmart.com

Enter Broadway Services

Call: 1-866-801-3547 if you need further assistance registering for a workshop.



Navigating life together

Session 1: Wednesday, February 2, 2022
Session 2: Wednesday, February 9, 2022
Session 3: Wednesday, February 16, 2022
Session 4: Wednesday, February 23, 2022

Time: 12:00 pm - 1:00 pm EST

Virtual Workshop

Session 1: Wednesday, February 2, 2022
Session 2: Wednesday, February 9, 2022
Session 3: Wednesday, February 16, 2022
Session 4: Wednesday, February 23, 2022

Time: 5:30 pm - 6:30 pm EST

Virtual Workshop

Building the foundation

You will envision the retirement you want and how you will finance it based on current and future retirement trends. We will cover some financial basics and budgeting, as well as the importance of tax diversification. You will start to see how what you already have will contribute to the retirement you want.

Establishing your retirement income stream

Building on what you have learned so far you will learn how to structure a retirement income stream to address your retirement wants and needs. We will examine the risks that could impact your retirement funds and how to manage assets to help provide lifelong income.

Creating and managing wealth

You will begin to look at how to prepare before retirement to generate income during retirement. You will look at investment risk, investment strategies, retirement expenses and several sources of retirement income.

Making the most of what you have

You will review the benefits your employer offers, together with other benefits for a clear understanding of how they fit into your retirement plan. We will also review income and asset protection benefits, estate planning basics, and Medicare options.

Join us for this complimentary workshop series!

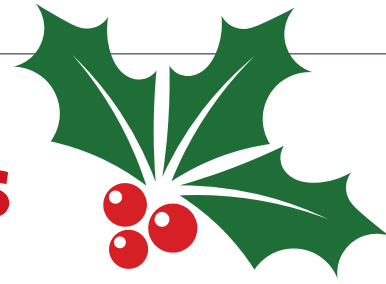
MetLife administers the PlanSmart program, but has arranged to have specially-trained third party financial professionals offer financial education and, upon request, provide personal guidance to employees and former employees of companies providing PlanSmart through MetLife.

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HAPPY HOLIDAYS WORD SEARCH

SINGING SARAH HAS A SOAR THROAT!

WHERE SHOULD SHE GO FOR MEDICAL HELP?

If possible, always contact your **Primary Care Physician** for guidance on medical care. For colds, flu, minor burns and cuts that require stitches, puncture wounds requiring tetanus shots, urinary tract infections, sore throats, pink eye and ear infections, consider treatment at an **Urgent Care Center**. Contact **EHP Customer Service** for a complete list of **Urgent Care Centers** where you live or work!



P	O	J	A	H	S	E	N	A	C	Y	D	N	A	C
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- | | | | |
|--------------------|----------------------|----------------------|-------------|
| Happy Holidays | Family Friends | Shopping Candy Canes | Santa Songs |
| Christmas Vacation | Presents Decorations | Cookies Milk | Movies Fun |

2022 OBSERVED BSI HOLIDAY SCHEDULE

- New Year's Day *Friday, December 31, 2021*
- Martin Luther King, Jr. Day *Monday, January 17, 2022*
- Memorial Day *Monday, May 30, 2022*
- Independence Day *Monday, July 4, 2022*
- Labor Day *Monday, September 5, 2022*
- Thanksgiving Day *Thursday, November 24, 2022*
- Christmas Day *Monday, December 26, 2022*



Kudos

The “Golden Hearts” Awards Program is designed to acknowledge employees who demonstrate outstanding service excellence and inspire others to do their best. All nominated employees are eligible to be selected as quarterly and annual award winners, with cash prizes and organization wide recognition. Congratulations to all!

EMPLOYEES OF THE MONTH

JULY 2021

- Antar McDowell**, JHMI Shuttle Van Driver
- Kenneth Lee**, Working Supervisor, MD District Court
- PSO Troy Well**, HCGH, (no longer employed 12/21)

AUGUST 2021

- Mark Riley Floor Technician**, Asthma Center
- Abtrah Lockett**, PSO, HCGH,

- Samwel Mukhtar**, Security Officer, HCGH

SEPTEMBER 2021

- Myles Norton**, PSO II, JHMI
- Daniel Brunson**, Security Officer, Silver Star Security

OCTOBER 2021

- Joanne Whitley**, Working Supervisor, 5500 Building
- Aundrea Harris Jr**, PSO II, JHMI

NOVEMBER 2021

- Teyona Hughes**, Security Officer, Silver Star Security
- Shandia Matthews**, PSO II, JHMI

DECEMBER 2021

- William Moore**, Working Supervisor, COTY
- Tracey Turner**, JHU Vans Assistant Manager

JANUARY 2022

- Darius Johnson**, Public Safety Health Officer, JHBMC

HOUSEKEEPING



Patricia Marble, Day Porter, 5500 Building Housekeeping, was awarded employee of month for November at her

client’s site. She brings a powerful and positive energy to her job and to her interactions with those she comes in contact with. The bathrooms, and other areas in her charge, are always exemplary, and if you watch her work, she is very methodical and diligent, making sure that every inch of the surface(s) she is working on are fully clean, to the point that they gleam. Hats off to Patricia, whose presence at 5500 makes each day a little brighter. Trish does her job with tireless pride and optimism. Not only does she keep the restrooms spotless during a time when health/hygiene is of concern to everyone, but she moves around the building spreading endless sunshine while she does it.



William Moore, COTY Housekeeping Supervisor, was commended by Richard Hogg, Engineering/ Facilities Director,

COTY: “Mr. Will is a tremendous asset to Broadway and a credit to your company! The amount of care he shows to ensuring COTY’s property is well maintained and kept “spick and span” is clear to all. He constantly communicates with the site’s leadership and keeps us abreast of any situations that occur. In addition, he constantly goes that EXTRA mile to ensure the facility is maintained at high standards and holds his people to those same high standards! We are blessed to have him as part of our team!”



Anthony Hall, Janitor, 5500 Building, Housekeeping, was commended by Anna Gonzaga, Child Psychiatrist:

“I wanted to let you know that I have admired Anthony Hall’s work ethic ever since he started working here. He is always so pleasant to me when I run into him. This usually happens when I need to use the restroom and he is trying to clean it. I have noticed that the restrooms are spotless after he is done cleaning. Anthony has never complained, even when I am in his way. Our brief interactions have brightened my day.”

SECURITY



Martina Fickling, Security Ambassador, JHBMC, was commended by RN Peterson: “We have a lovely security agent

in the Burton Pavilion, who a family member wished to recognize by her kindness, and always great customer service. She is very awesome.”



Security Officer Darlene Prince, JHMI, was commended by RN Case, Department of Pediatric Nephrology: “Officer Prince

is so pleasant and friendly to the children and parents. It is a huge plus for our families to have a good first impression. I have been a nurse for 40 years and expect that my patients and families are treated with kindness and respect, and she does this.”



Tineall Fields, JHMI Security Officer, was commended by a patient: "I was having trouble navigating out the building following

an eye exam. She went above and beyond the call of duty to help me and I wanted to let the hospital officials know. She certainly exemplifies Hopkins ideals!"



Curtin Hamm Sr., PSO II, was commended by RN Elwood, Center for Immunization: "PSO Hamm consistently performs his duties

with professionalism and a seemingly genuine concern for the safety and welfare of Johns Hopkins students, staff, and visitors. He shows respect for the community and residents who live on Jefferson and Washington Streets. In almost 25 years of working at Hopkins I've been impressed with the standard of Hopkins Security. For the last 6 years, I lived between these two streets, and it is reassuring to see your staff with such good reputations in the neighborhood. Thanks for the work you do. It is not easy, but it is much appreciated!"

HUMAN RESOURCES

Taylor Miller, HR Coordinator, Human Resources, was commended by

Cathy Williams, Property Manager: "I attended the annual training class on Wednesday, November 3rd, at the



Corporate office and wanted to share with you that Taylor did a fantastic job. She was professional, knowledgeable, and helpful all at the

same time. When asked a question, she was very courteous in the way she answered – not making one feel like the question was senseless. I've always enjoyed the training classes, but Taylor is a great addition that I hope continues for a long time!!"

If you have a kudo or commendation to share, please contact

Leah Reppert, HR Leave Specialist at 410-563-6945 or email lreppert@broadwayservices.com.



SAFE DRIVERS AWARDS *November, December 2021 and January 2022*

Marci Davis, JHU Vans.....	1 year
Sebastian Latta, JHU Vans.....	1 year
Mauris Holmes, JHU Parking.....	1 year
Ronald Taylor, JHU Vans.....	1 year
Terrell Henderson, JHMI Transportation	1 year
Robert Adair Jr, Transport.....	2 years
Stanley Bryant Jr, Bayview Shuttle	2 years
Paul Lee, Transport	2 years
Connie Ross-Morton, JHH - JHBMC Shuttle	2 years
Michael Smith, Transport.....	2 years

Ecliffe Henriques, Transport	3 years
Ralph Schrack, Transport.....	3 years
Kevin Ricks, Transport.....	4 years
Antar McDowel, JHMI Transportation	5 years
Thomas McNamee, Transport.....	5 years
Errol Gordon, JHU Bus.....	6 years
Carl Henderson, JHU Vans	8 years
Joseph Hatchett, Transport	21 years
Charles Wells, JHMI Transportation.....	25 years

BROADWAY'S BEST – EMPLOYEES OF THE MONTH AND YEAR



ANTAR MCDOWELL, SHUTTLE VAN DRIVER, JHMI

Antar was awarded employee of the month for July 2021. Mr. McDowell is a constant professional and leader amongst his peers. He shows up on time with a smile and is prepared for

the workday. He doesn't hesitate to help the department by covering open shifts and serving as a mentor while training new drivers.



DANIEL BRUNSON, SECURITY OFFICER, SILVER STAR SECURITY

Daniel was awarded employee of month for September 2021. Officer Brunson provides leadership and calmness in a hectic environment.

Ever since his arrival at St. Agnes Hospital he has been the standard of what type of work performance is needed at the site. He steps up when issues come to attention and makes sure they are resolved. He advises officers how to handle situations when they are unsure. He has a positive effect on officers and will work double shifts.



MARK RILEY, FLOOR TECHNICIAN, ASTHMA CENTER

Mark was nominated for employee of month for August 2021. Mr. Riley goes above and beyond his job duties. He covers shifts when we are short staffed at different sites and the clients are

very pleased with him. He is very friendly to all his peers, management, and clients. He is Broadway's best.



TEYONA HUGHES, SECURITY OFFICER, SILVER STAR SECURITY

Teyona was awarded employee of the month for November 2021. Throughout all the turnover in the last year, Officer Hughes has been one of the most

consistent and helpful officers on location. Officer Hughes stepped up and volunteered to cover shifts. She has even

worked doubles without complaint. She extends herself to make sure the site is secured, residents receive packages, and assistance is given. She is a big reason we were able to keep that account running well during turbulent months. Her time, effort, professionalism is pivotal to our team.



KENNETH LEE, WORKING SUPERVISOR, MD DISTRICT COURT

Kenneth was nominated for employee of the month for July 2021. Mr. Lee demonstrates passion, customer service, and dedication to his daily routine. This is what makes him so

unique; his is so caring and is always available when needed. He makes sure to do his job with excellence and goes above and beyond.



JOANNE WHITLEY, WORKING SUPERVISOR, 5500 BUILDING

Joanne was nominated for employee of the month for October 2021. Ms. Whitley has been at this account since 2017 and makes sure this building is sparkling. A

surveyor made a statement that the building looked brand new. She goes above and beyond her job duties. She makes sure her entire staff gets monthly training and any new training the client offers. She has a wonderful relationship with her subordinates and is respected. She is friendly with all peers, management, and clients.



ABTRAH LOCKETT, PSO, HCGH

Abtrah was nominated for employee of month for August 2021. PSO Lockett is an industrious officer who displays a very amicable and positive attitude in her day-to-day interactions. Her

uniform is above standard. She is always on time and has a great attendance record. She is proactive, reliable, and trustworthy.



**SAMWEL MUKHTAR,
SECURITY OFFICER,
HCGH**

Samwel was nominated for August 2021. SO Mukhtar shows great efforts in learning all security tasks. He is always on time and is recognized for being courteous toward his peers.

He holds his own when dealing with combative patients and calms them with meek mannerism and great customer service skills.



**MYLES NORTON,
PSO II,
JHMI**

Myles was nominated for September 2021. PSO Norton is model of professionalism. He is dedicated and hard working. He is very upbeat, and his uniform is above standard. He is

always punctual and consistent. He has a great attendance record. PSO Norton is dependable and trustworthy.



**SHANDIA MATTHEWS,
PSO II,
JHMI**

Shandia was nominated for employee of month for November of 2021. PSO Matthews is industrious and displays a very positive attitude in all her interactions. PSO Matthews is always

on time, has a great attendance record, and her uniform is above standard. She is dependable and trustworthy.



**TRACEY TURNER,
JHU VANS ASSISTANT,
MANAGER**

Tracey was nominated for Employee of month for December 2021. Tracey is one of the longest serving Blue Jay Shuttle Employees. At the time when Tracey came onboard, the fleet was

fewer than 10 vehicles and 12 employees, carrying almost 100,000 people a year. Now, the fleet transports over 250,000 people annually and the staff has grown to 30 employees plus 7 student dispatchers. Tracey has been there every step of the way!



**WILLIAM MOORE,
WORKING SUPERVISOR,
COTY**

William was nominated for employee of the month for November 2021. Bill has gone the extra mile in assuring that COTY floors are clear and shining for upcoming tours. The client sent letters

stating how good the cleaning was and mentioned Bill as being a great asset to the COTY team. He has proven to be a fantastic team leader and supervisor for Broadway and the reason we keep this housekeeping contract.



**AUNDREA HARRIS JR,
PSO II,
JHMI**

Aundrea was nominated for employee of the month for October 2021. PSO Harris is an outstanding officer. He is dependable, carrying out any task given to him in an efficient and

effective manner. He is reliable and trustworthy. He has a calm and positive disposition and can catch on quickly to new information. He is a great team player, assisting staff and supervision when the need arises.



**DARIUS JOHNSON,
PUBLIC SAFETY
HEALTH OFFICER,
JHBMC**

Darius was nominated for employee of month for January 2022. Darius stepped up and became a leader in the ER responding to all calls attending to

new patients' needs, solving problems with or without any supervisor present. SO Johnson trains all new officers in the ER the proper way when Tier traumas come and helps patients be escorted to the proper authorities to where they need to be. The nursing staff praises him for his assistance with patients. He also gives good advice on how to control situations.

WANT TO SHARE A STORY?

If you have a story to share or an idea for the newsletter, please contact Brentina Horshaw, Vice President of HR at 410-563-6942 or email at bhorshaw@broadwayservices.com.

2021 UNITED WAY CAMPAIGN DRAWING WINNERS

Broadway services would like to thank everyone who contributed to this year's united way campaign!



GRAND PRIZE: 55" HISENSE SMART ANDROID TV WITH \$25 GIFT CARD

Daniel Stewart, Floor Tech, Asthma & Allergy Center, Bayview EVS



\$50 VISA GIFT CARD WINNERS

Donald Derr, Janitor, 5500 East Lombard Street, Janitorial Services

Sarah Levine, Janitor, Mason F. Lord, Bayview Janitorial Services

Alan Benjamin, Security Officer, Bayview 8x4

William K. Brown, Security Officer, Bayview 12x8

\$25 WALMART GIFT CARD WINNERS

Catherine Robinson, Assistant Manager, GBMC Parking

Tandra Goodman, Operations Manager, JHMI Transportation

Bernadette Robinson, Driver, On-Call Shuttle

Nakia Spencer, Janitor, 301 Building, Janitorial Services

Theodore Tahinos, Maintenance Supervisor, Bayview Maintenance



CRISIS PREVENTION MANAGEMENT

On October 28th, various members of the BSI leadership team, participated in a new training program: Crisis Prevention Management. Instructed by Christine Maly, the Vocational Coordinator at Johns Hopkins Bayview Medical Center, the class covered topics such as de-escalation of tension-filled situations, communication in such settings, empathetic listening and staff anxiety.

THANK YOU TO EVERYONE WHO PARTICIPATED:

- Diane Brocato**, Compensation and Benefits Manager
- Trinette Drummond**, Administrative Assistant
- Jerry Marrone**, Quality Assurance Manager
- Wallys Martinez**, Area Manager
- Peter Murry, III**, Area Manager
- Grady Terry**, Working Supervisor
- Cathy Williams**, Property Manager
- Floyd Young**, Manager



CPR & AED TRAINING

CPR and AED training was offered by RESCUE ONE's instructor Jesse Witzak on October 21st, here at the corporate office. Some of BSI leadership participated in the renewal of their CPR and AED certification, which is offered every two (2) years. Members took a three (3) hour comprehensive course designed to teach correct CPR techniques for use on adults, children and infants. The course also included the use of an AED (automated external defibrillator) as an important part of the CPR sequence.

Many thanks to our Director of Training, Barry Fitzpatrick for arranging both training courses.



(l to r) Dominique Johnson, Accounts Payable, Instructor Jesse Witzak and Jocelyn Eldridge, Payroll Coordinator

