

On Broadway

A NEWSLETTER FOR THE EMPLOYEES OF BROADWAY SERVICES, INC. / AUG, SEP, OCT 2022

• 2022 •

BROADWAY'S BEST
AWARDS

*Banquet
night!*





PRESIDENT'S MESSAGE – OCTOBER 2022

This past month we were finally able to gather at our “annual” Broadway’s Best Banquet to celebrate the people who make this company known throughout the region for QUALITY service. The COVID pandemic has affected us in many ways, and one of the consequences was our inability to gather in larger groups. Our first time back at this year’s banquet felt like a renewal of relationships built over the years in the workplace in all of our divisions. We were pleased to honor 184 employees for their length of service to Broadway, for their safe driving skills, and for their outstanding contribution in serving others at their place of work. Congratulations to all who were award recipients. Thank you for your hard work and dedication to Broadway Services. Kudos and many thanks to all of our HR staff for putting on a great event.

We celebrated our 40th anniversary with over 400 of our employees at Oriole Park last month as well. It was great to see so many of you there with family members, friends, and associates, all enjoying each other’s company and rooting for the O’s. So many of you were kind enough to come over and introduce yourselves, and I was happy to represent you in throwing out a ceremonial first pitch before the game. It wasn’t the Orioles best night, but it was ours. Thanks for joining us to celebrate the 40th together.

For some time now, Brentina Horshaw, VP of Human Resources, has been investigating the possibility of having an EMPLOYEE ASSISTANCE PROGRAM for Broadway workers. I am pleased to announce that, thanks to her efforts, we are introducing CCA@YourService, a program designed to help employees with their responsibilities both at home and at work. This service will provide practical information as

well as counseling on a variety of topics related to home and to work. This assistance is for you and for those close to you in your family, and every effort is made to provide the service at a time and place convenient to you. The information can be delivered to you over the phone or via email, while the counseling will take place face-to-face. You all received a notice of this on your September 16th paycheck.

I cannot stress enough how much this service can help Broadway and its employees in navigating the many issues all of us face in the current workplace. Nothing is more important to me than your well-being. You are Broadway Services, you are what makes us thrive in this region we serve, you are our future. Whatever help we can offer that might make your job a little easier, that might assist you in managing stress, that might improve your life in any number of areas, we stand ready to provide it through this program specifically designed to meet your needs. Brentina has been a great advocate in getting this to be a reality for us! Please take the time to check out the notice you received and take advantage of this vital service.

Stay healthy, and enjoy some nice fall weather before winter settles in. Thank you for all that you do for Broadway Services.



Sincerely,
Peter Seidl, President
Broadway Services, Inc.

LONGEVITY Awards



10 YEAR LONGEVITY AWARD

L to R: Standing – Stanley Dwight, Clarence Terry, Jr., Daniel Cooper, Jesse Edwards, Sr., Ryan Rumenap, Andrew Cunningham, Johnny Jones, Jr., Andrew Novak, Melvin Coleman

L to R: Sitting – Robert Allen, Sendra McDonald, Lenora Booker, Desiree Harrell, Olatokunbo Soyemi



15 YEAR LONGEVITY AWARD

L to R: Mallory Hopkins, Sr., Bobbie Alston, Evelyn Picott, James Cheeks



20 YEAR LONGEVITY AWARD

L to R: Valerie Booth-Jones, Jimmie Winder, Clinton Ramsundar, William Long



25 YEAR LONGEVITY AWARD

L to R: Marsha Jenkins, Kevin Edmonds, Charlene James and Albert “Lee” Scarselleetta



30 YEAR LONGEVITY AWARD

L to R: Patricia Grantham and Linda Baker



40 YEAR LONGEVITY AWARD

L to R: Clarence Carolina and Mary Lou Miller

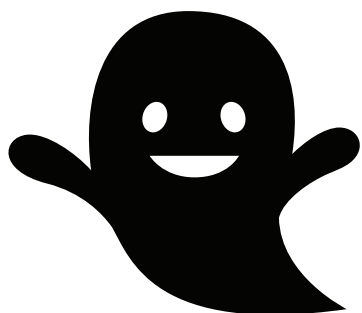
HALLOWEEN SUDOKU



Every 9x9 block must include all letters of **HALLOWEEN**.

That means every block should only contain each of these letters once. The same rules are valid for every row or column.

HALLOWEEN



	O	H		E		N	E	
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E			N		L			L
	L	L	H		N	W	O	
O			L		E			N
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A			L		O			H
		E		L		A		
	H	O		W		E	L	

FREE GED CLASSES

Broadway Services is now offering FREE General Education Development preparation classes for employees. BSI will pay for GED test prep classes through Baltimore City Community College or Baltimore County Community College.

Eligibility requirements:

- Must be an employee for 1 year (full- or part-time)
- Must complete the program within 2 years
- First come, first served (limited on 10 employees enrolled a semester)

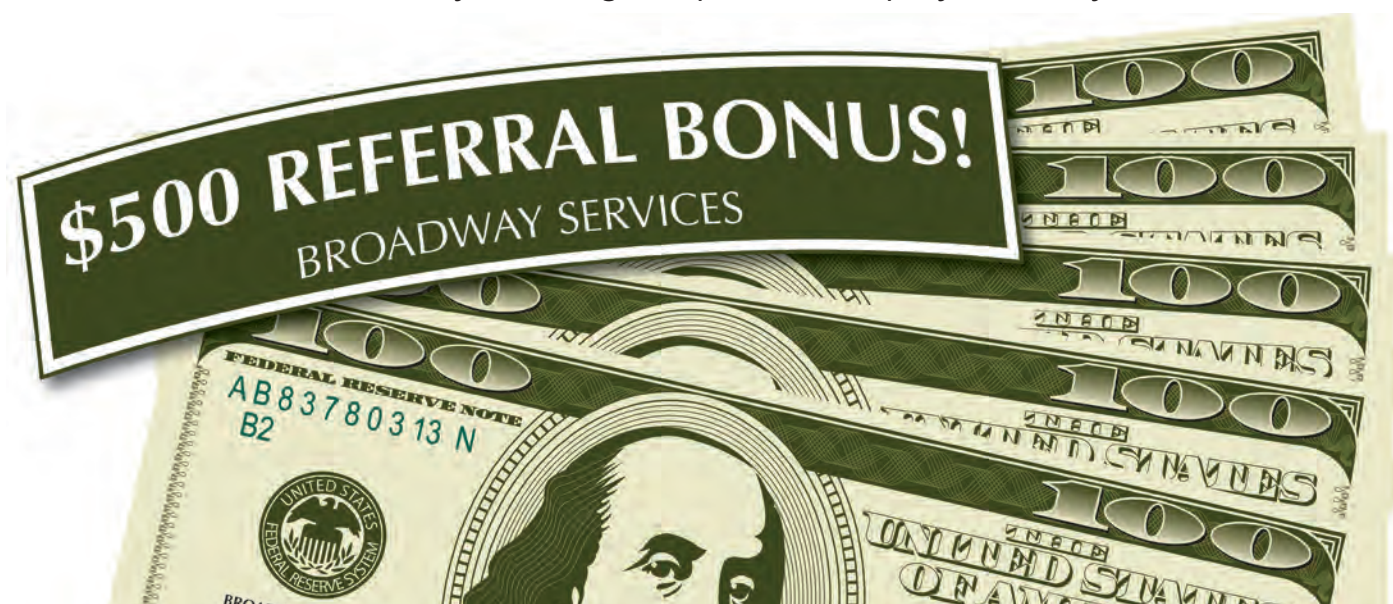
If you are interested in pursuing your GED certificate, please call the Human Resource desk at 410-563-6949.



EMPLOYEE REFERRAL PROGRAM

BSI employees will receive \$500 for referring a qualified employee
to Broadway Services for ANY POSITION.

We are always looking for qualified employees like you.



Name of Applicant you are Referring	Last Four of SS#:
Position Applied	Date on Application
Employee's Name	Last Four of SS#
Employee's Job Title	Work Location
Employee's Signature	Date

TO BE COMPLETED BY HIRING MANAGER	
Manager's Name	Date Form Received
Work Location	
Manager's Signature	Date

Was Applicant Hired?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, What is the Actual Start Date: _____	Date Eligible for Finder's Fee: _____
Signature			Date

REFERRAL PROCEDURES

1. The referring employee must submit the name of the job candidate to the hiring manager in writing (Section A) and in advance of any job offer. Under no circumstances will a finder's fee be paid for new hires without proper advance notification. The form will be attached to the BSI employment application.
2. Immediately upon receipt of the Employee Referral Form with Section A completed, the hiring manager or recruiter will complete Section B, which indicates the date of receipt.
3. To be eligible for the cash award, employees may recommend new hires for their division and/or other divisions, assuming those divisions are participating in the program.
4. Both employees, the referring employee and the referred new hire must be in active employment status at the time of eligibility.
5. Hiring departments will be responsible for tracking and arranging payment of all finder's fees. (Section C)
6. Referring employees must not make commitments or promises of employment to persons they refer. Corporate staff and management are not eligible for this incentive.
7. Referred new hires must remain continuously employed with Broadway Services for a minimum of (6) months and pass probation.

BROADWAY SERVICES NIGHT AT CAMDEN YARDS WAS A SUCCESS!

*In honor of BSI's 40th anniversary, **Broadway Services' Orioles Night** was held Saturday, September 10th. BSI sponsored over 400 employees and their guests to the O's baseball game against the Boston Red Sox team. A good time was had by all. Here are some of the smiling faces that attended:*



CDL Mechanic Errol Gordon and guest



Transportation Supervisor Antoinette Thomas and family



Shuttle Driver Monica Delaine and guest



President Peter Seidl after the first pitch



Fleet Coordinator Mallory Hopkins and family



Day Porter Patricia Marable, Janitor Sarah Levine, Area Manager Patricia Ramsey-Lipscomb



Security Officer Robert Pry and guest



Guest and Leave Specialist Leah Reppert



Compensation and Benefits Manager Diane Brocato and guest



Janitor Alonzo Mitchell and his sister Cynthia



President Peter Seidl and sons



Janitor Evelyn Picott and guest



HAPPY INDIGENOUS PEOPLES DAY!

Indigenous Peoples Day is a holiday in the United States that celebrates and honors Native American peoples and commemorates their histories and cultures. On October 8, 2021, U.S. President Joe Biden became the first U.S. President to formally recognize the holiday, by signing a presidential proclamation declaring October 11, 2021, to be a national holiday. It is celebrated across the United States on the second Monday in October, and is an official city and state holiday in various localities. It began as a counter-

celebration held on the same day as the U.S. federal holiday of Columbus Day, which honors Genovese-born explorer Christopher Columbus. To date, 14 states—Alabama, Alaska, Hawaii, Idaho, Maine, Michigan, Minnesota, New Mexico, North Carolina, Oklahoma, Oregon, South Dakota, Vermont, and Wisconsin—and the District of Columbia, more than 130 cities, and growing numbers of school districts celebrate Indigenous Peoples Day in place of, or in addition to Columbus Day.

SAVING A LIFE

On July 22, at approximately 0955 hrs. Property Manager Brittany Berry and Maintenance Supervisor Ronald Barnes were prompted by the Building Client Manager to contact an ambulance after encountering a JHU @ Eastern employee appearing to be choking and in distress.

Ms. Berry described hearing a strange gurgling sound in the hall way area that alarmed her. When Ms. Berry stepped into the hallway she found the victim gasping for air. Ms. Berry began to perform the Heimlich on the victim for approximately two minutes until eventually the water and air trapped was released. Ms. Berry, as well as Mr. Barnes, were tending to the victim until the medics arrived.

Thank you so much for representing BSI in a positive light. Your quick-thinking actions potentially saved a life. You are True Life Savers!

Pictured: Maintenance Supervisor Ronald Barnes and Property Manager Brittany Berry

BSI'S 2022 UNITED WAY CAMPAIGN IS COMING!

Our annual United Way of Central Maryland campaign will be starting in the upcoming weeks! We are grateful for your continuing generosity year after year. Last year our employees contributed over \$13,000! **Help us go over \$15,000 this year!**

Once again, we have some fantastic prizes for our drawing in December for everyone who contributes at least \$52.00. **Every employee who contributes a minimum of \$1.00 per**

week through payroll deduction is eligible to be in the drawing for this year's prizes... could it be a TV, gift card or a mystery prize? Watch for more details on what you can win in the weeks ahead!

Remember, whatever you give, gives hope! Together we're "providing what's needed, where it's needed!"



ESPAÑOL

“Estamos buscando aumentar nuestra diversidad. Si conoce a alguien que busca un trabajo en el servicio de limpieza, la seguridad o la conducción, visite nuestro sitio web o visite nuestra ubicación para completar una solicitud.”

IS YOUR LIFE INSURANCE BENEFICIARY UP-TO-DATE?

As a reminder, you can change your **life insurance beneficiary** at any time by coming to the HR department and revising your form. You should consider changing your beneficiary when you have a lifestyle change such as: marriage, divorce, death of your beneficiary, birth of a child, etc. The last signed beneficiary form on file, is what will be used to file a claim with the life insurance company. Please contact the HR department at 410-563-6949 if you have questions.

NEW HIRES



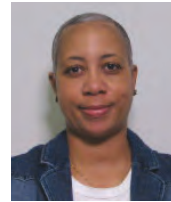
Shansherett Bannerman
HR Coordinator
Human Resources



Kevin Wade Sr.
Supervisor
JHMI Shuttle



Johana Crisanto
Employment Assistant
Bilingual
Human Resources



Teah Wedlock
Administrative Assistant I
Juvenile Justice
Maintenance

CONGRATULATIONS

to Working Supervisor Antoinette Kouadio for buying a new home!

Congratulations to Working Supervisor Antoinette Kouadio who participated in the **Live Near Your Work program** and received \$2,500 from Broadway Services and \$2,500 from the City of Baltimore, for a total of \$5,000 towards closing and settlement costs.

The **Live Near Your Work program** was developed to provide direct financial assistance toward an employee's home purchase. The home must be in Baltimore City. To qualify you must be:

- Employed with BSI for one (1) year
- Full-time status
- In good standing (no disciplinarys within the last 12 months)

If you are interested in receiving an application or for more information, please contact Human Resources office at 410-563-6949.





Because life doesn't clock out, neither do we.

That's why there's CCA@YourService. The program provides around-the-clock, free professional consultation, referrals, and counseling for any issue that matters to you and your family.

FAMILY AND CAREGIVING

child care | elder care | adoption | education
special needs | new parent resources | life stages

EVERYDAY LIVING

household needs | pet care | travel and leisure
volunteer opportunities | community resources

LEGAL AND FINANCIAL

wills | estates | neighbor disputes | budgeting | loans
mortgages | retirement planning | credit | ID theft

PERSONAL HEALTH

healthy habits | exercise | nutrition | managing illness
chronic conditions | quitting smoking

EMOTIONAL HEALTH

relationships | life transitions | grief and loss
anxiety and depression | substance abuse

CAREER

interpersonal skills | teamwork | training and education
work-life balance | stress | time management

All this and more is always @YourService.

Detach at perforation and carry the card in your wallet for easy service access, or add CCA@YourService to your contacts by taking a picture of the QR code.



TOLL-FREE:
800-833-8707*

WEBSITE:
www.myccaonline.com

COMPANY CODE:
BSI

WEBSITE FEATURES AND BENEFITS

In addition to professional live support, the work-life website also provides:

- Free seminars and e-learning modules to support personal & professional growth
- Exclusive discounts on retail brands, restaurants, tickets, and more when you shop at the Savings Center
- Financial and daily living calculators for a variety of practical applications



WHEN AN EMPLOYEE SEEMS SUICIDAL

a Colleague's Guide

Suicide remains one of the leading causes of death worldwide, according to the World Health Organization's estimates. Furthermore, for each suicide, there are more than 20 suicide attempts. Suicides and suicide attempts have a ripple effect that impacts families, friends, colleagues, communities and societies. As a concerned colleague, you may be faced with an employee who is at risk of suicide. How will you recognize the risk and what should you do?

What are the signs of suicidal risk?

Many of the warning signs of suicidal risk are similar to those for stress and anxiety, though sometimes they are more extreme. People considering suicide often have been worn down by stress or by setbacks in their lives. Loneliness, which has been a common struggle due to quarantine, and social distancing measures can be other causes. Loss or anticipated loss of a loved one's death, a separation or divorce, declining health, or deteriorating finances can also lead a person to suicidal thoughts. Depression can make life seem hopeless. Signs of suicidal risk may include changes in behavior, such as

- deteriorating job performance
- dramatic mood changes
- lack of attention to personal appearance
- withdrawal from colleagues
- giving away prized possessions
- interest in end-of-life matters, such as wills, insurance beneficiaries, or funeral plans

An employee might also express suicidal thoughts by

- talking about not being present in the future
- making statements that indicate hopelessness ("Life is meaningless."

"I'm trapped." "You would be better off without me." "No one would miss me if..."")

- posting messages on social media about death or hopelessness

How should you respond?

If you hear this kind of talk, whether expressed directly to you or through another employee, question it kindly but firmly. You won't make the situation worse by clarifying it, and an open conversation with you may be the person's first step toward getting well.

You'll want to get your employee to professional help, and the way you do this is very important. Demonstrating respect and concern for the employee can make them more willing to seek help and can contribute to the healing process.

Let the employee know that you care about them as a person.

Listen to the employee's concerns, and try to understand the depth of their feelings.

- Give them your undivided attention, and remember that listening also includes body language, such as eye contact.
- When responding, reflect back what you are hearing to help them



PROMOTIONS



Marquita Bennett Smoot
Assistant Manager
JHU Parking



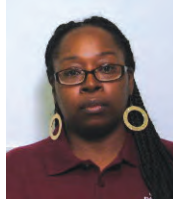
Crystal Hagans
Shuttle Manager
JHU East Baltimore
Campus BJS



Antoinette Thomas
Operations Manager
JHMI Shuttle



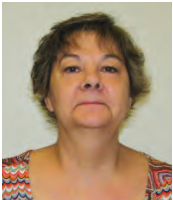
Infinity Day
Supervisor
JHU Vans Supervisor



Najah Johnson
Administrative Assistant I
JHMI Pkg Office



Tracey Turner
Deputy Operations
Manager
JHU East Baltimore
Campus BJS



Margaret Edmonds
Customer Service Rep
JHU Parking



Shawn Johnson
Security Lieutenant
Keswick Security
Lieutenant



Rashawn Williams
Assistant Manager
JHU Vans



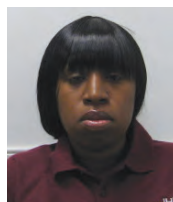
Kuwandra Edwards
Accounts Payable
Coordinator
Accounting - Corporate



Courtney Jordan Sr.
Route Supervisor
Commercial Janitorial



Nia Gomes
Supervisor
Orleans Street



Yvette Rucker
Parking Supervisor
Ashland/Forest City
Parking

14TH ANNUAL TOYS FOR TOTS DRIVE



The BSI Corporate office will be holding its 14th Annual Toys for Tots drive. This program is sponsored by the U.S. Marine Corps Reserve and its primary goal is to deliver, through a new toy at Christmas, a message of hope to less fortunate youngsters that will assist them in becoming responsible, productive, patriotic citizens. The drive will be held from **Monday, October 31st through Friday, December 9th**. If you are interested in donating, Vice President Bob Biemiller will be collecting new, unwrapped toys in the Warehouse by the Transport dispatch window at the Corporate office. Together, we can make a difference in the lives of children who are less fortunate. Thank you!

Navigating Your Holidays

ONLINE SEMINAR

Have **successful holidays**

Learn effective ways to plan, organize, and make the most of your holiday.

Available under Online Seminars starting 10/18/22

WEBSITE: www.myccaonline.com

COMPANY CODE: BSI



WHATEVER YOU NEED, WE ARE HERE TO HELP.

Just call or log on to get started.

TOLL FREE: 800-833-8707

Always Available | Free | Confidential

cca 
@YourService

OCTOBER 2022





35TH ANNUAL COLUMBUS DAY GOLF CLASSIC TO BENEFIT THE

Joanne and Norman Rockwell Residential Living Program at The Johns Hopkins Kimmel Cancer Center

Hosted by Broadway Services, Inc.

October 10, 2022

Donated \$70,000 for a grand total of \$2,000,000 Since 1987

Thank you to our sponsors!



From left to right – Michelle Steely, Hackerman Patz Pavilion, Michael Hibler, Kimmel Cancer Center, Thomas McGown, Columbus Day Golf Classic Chairman of Planning, Peter Seidl, Broadway Services

INFLUENZA MANDATE FOR JOHNS HOPKINS ACCOUNTS

As in past years, all employees who work at Johns Hopkins accounts are required to receive the influenza vaccine. Free flu vaccinations to BSI personnel are offered at various Johns Hopkins locations and at Walgreens.

The deadline to comply with the JHMI flu vaccine policy is Friday, Nov. 18. This means that you must receive a flu vaccination before that date, or request and obtain an approved exception for medical or religious reasons before Monday, Oct. 31.

Below are list of dates and locations for free flu vaccines:

Wednesday – 11/16/22

9am-5pm
Phipps Building Houck Lobby
600 N. Wolfe St.

Wednesday – 11/9/22

9:30am-3pm
Johns Hopkins at Keswick
3910 Keswick Rd. South Building
Classrooms A&B

Thursday – 11/10/22

9:30am-3pm
Mt. Washington Campus
5901 Smith Ave. McAuley Building
2nd Floor, Hayward Dining Room

Monday – Friday 11/7/22-11/18/22

8am-8pm
Arcade Pharmacy:
1800 Orleans St. 21225



Kudos

The “Golden Hearts” Awards Program is designed to acknowledge employees who demonstrate outstanding service excellence and inspire others to do their best. All nominated employees are eligible to be selected as quarterly and annual award winners, with cash prizes and organization wide recognition. Congratulations to all!

EMPLOYEES OF THE MONTH:

JULY 2022

Quentin Gaylord,
Working Supervisor, MFL

HOUSEKEEPING



Gloria Jefferson,
Janitor, G BLDG
Housekeeping,
was commended
by Ashley N. Down,
Postdoctoral
Psychology Research

Fellow: “Gloria always goes above and beyond for us here and I have been incredibly impressed with her work ethic. I’ve never worked in such a consistently clean and comfortable environment area. She always makes sure our offices are vacuumed and clean, as well as keeping up with the common areas. She goes above and beyond to remove items that cause clutter which is especially appreciated as we often have large meetings in the conference room that often result in that space being particularly cluttered. Gloria comes and handles it, as she always does! Beyond that, I have really enjoyed interacting with her. She always puts a smile on my face and helps everyone feel welcome with her infectious positive attitude.”



Anna Hall, Working
Supervisor, 301
Building, was
commended by
CRU RN Desiree
Ople: “Ms. Anna is
always a pleasure

to work with. She is very friendly but professional. She always goes above and beyond her call of duty. We can be assured that the work is done when she is around. Thank you for an exceptional service!”

SECURITY



SPO Warren
Williams, JHBMC,
was commended for
his professionalism
and communication
skills by Bill Mannion,
RN BC: “We had a

patient who had been difficult for 2 consecutive nights. On this specific occasion the patient began to get agitated and tried to go to the exit door. SPO Williams was able to firmly but in a caring and professional manner redirect back to the quiet room without any need of additional personnel or short-term hold. Because of these skills, we were able to avoid a violent confrontation and keep the milieu calm and safe.”

Rochelle Mariano, BSN, RN, Senior Clinical RN, informed Eugene Valentine, Senior Security Operations Director at Bayview, that the Shared Governance Committee made a “Thank You Video” to the Bayview Security Department. The Committee extended their heart-felt thanks and appreciation to the staff for helping to make the back-to-school project that benefited Norwood Elementary School a great success. “Thanks to the generosity of the staff and others we were able to provide back to school supplies to all the students at Norwood Elementary.”



Security Officer,
Samuel Haskins,
JHBMC, was
commended by
Andrea Strawther,
RN, Psychiatric
Evaluation Services

of Emergency Department: “SO Haskins did a fantastic job today. We have a patient who is unpredictably aggressive, and the patient was not listening to my redirection or any from SO Haskins to return to the other side of the nurse’s station. When the patient attacked Haskins, he calmly was able to get the patient in a safe hold while we hit the panic button. The patient was not injured, nor was the staff, and Haskins humbly accepted our thanks and praise. SO Haskins is great at deescalating patients, is very respectful to all our patients, and stays calm in every situation. He is exactly the kind of officer we can rely on here in PES and look forward to working with.”



Security Officer,
Jernae Taylor,
JHBMC, was
commended by
Kevin Allen, Supply
Chain Coordinator,
Imaging Department:

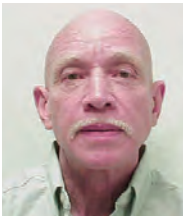
“Within a few minutes SO Taylor resolved a problem with a patient who spoke Spanish and very little English. The patient seemed very upset and SO Taylor couldn’t understand him. Without hesitation, SO Taylor took over by making the call to the clinic where the patient needed to report. The patient was very happy SO Taylor was able to help him, and we took him where he needed to go. SO Taylor’s commitment and enthusiasm towards providing the best service is commendable. She has exceeded my expectations.”



**Security Officer
First Class Edward
Dickerson, JHH,**
was commended by
Margaret O'Hara,
MICU RN3: "SO
Dickerson went the

extra mile in finding patient belongings and diffusing a difficult situation. We had a staff emergency with a patient ripping out IVs with provided lifesaving medications. We called security and they arrived quickly and took control of the situation. SO Dickerson figured out the patient was most upset that she lost her suitcase and cellphone. We had been having trouble finding these belongings and security sprang into action and went into the hospital and found them. This brought a smile to the patient's face and made our jobs easier. This diffused the situation and allowed the patient to act calmer."

TRANSPORTATION



**David Moore,
Shuttle Driver,
Bayview Shuttle,**
was commended by
Mary Grace Hensell
RN, OR Manager,
Bayview: "I wanted

to recognize one of your employees who saw me struggling while walking in the rain to the outside parking in the northeast lot. My umbrella had turned inside out, and the wind was blowing me and the umbrella. Mr. Moore stopped in the undesignated place and offered for me to get on the shuttle with my crazy umbrella. He was so helpful and pleasant, and we laughed. He dropped me off where all I had to do was cross the lot to my car. This happened a little after 7 PM. Mr. Moore is a true gem, and I would like to send him an applause and thank him for his assistance. Please recognize your employee for his exemplary leadership and integrity."



**Director Darryl
Thompkins and his
entire driving staff**
were commended by
John Van Beckum,
Barclay Program
Manager, Whiting

School of Engineering at JHU: "I want to thank you and the drivers who supported our Barclay Field trip yesterday. When an alternate bus arrangement fell through in the last minute, you rescued this trip – which was a success!"

PARKING



A resident of
Chinquapin Park
gave a shout out
to **Charles White,
Valet Driver, and the
GBMC Parking Valet**

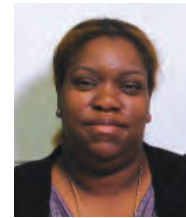
Service on a social media website: "You would have thought I was getting into a limo". Another resident commented, "Yes, they are very professional." Another commented, "Best Valet around."



Mark Vinson, JHBMC Bayview Parking Operations Manager, commended his staff parking attendants **James Oteri, Patricia Grantham, Elijah Ogoti, and Serephine Moturi**. He states, "I would like to let my staff know what a great job they did on Tuesday, October 4th, 2022. On a rainy day, my staff did an

outstanding job of getting the vehicles out of the parking garage at Bayview. The exit lanes at the 301 lot as well as the reversible lane at the garage were malfunctioning. My staff handled this situation in a professional and efficient manner. All my staff got soaking wet, down to our shoes and socks. Kudos to this wonderful staff.

HUMAN RESOURCES



**LaShawn Payton-
Muhammad, HR
Recruiter,** was
commended by
Susan Santos
Carey MS, Office
of Clinical Practice

and Professional Development, University of Maryland regarding BSI fingerprinting services: "I checked with several individuals and all of them raved about Broadway Services and particularly LaShawn. We hope that LaShawn will be available as she excelled in her role (for future dates). Thank you and your staff for making this such a pleasant experience."

If you have a kudo or commendation to share, please contact

*Leah Reppert, HR Leave Specialist
at 410-563-6945 or email
lreppert@broadwayservices.com.*

OUR APOLOGIES...

*Please excuse our error in the last July 2022 newsletter, the company used the wrong pictures for **Ronnie Fedd, Nathan Ikejiani, III and Ramon Heigh**. The correct pictures have been placed.*



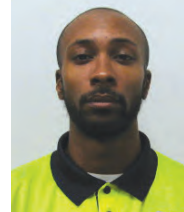
Ronnie Fedd, PSO, JHH, was nominated for employee of the month for May 2022. PSO Fedd has been with BSI since 2005 and

on his current shift since 2006. PSO Fedd is very well-rounded officer who consistently displays a very calm and easy-going disposition in his day-to-day interactions with supervision, staff, peers, patients, and visitors. He is always well-groomed, and his uniform is always above standard. PSO Fedd has a good attendance record. He is always respectful, dependable, trustworthy, and reliable in the performance of his duties. He is proactive in his duties, and efficient and effective without fail. He is a team player who readily volunteers to work overtime whenever the need arises or when called to. His contribution reflects to the entire JH organization.



Ramon Heigh, Janitor/Driver, Project Work/Floor Work, was nominated for employee of the month for June 2022. Ramon has been

employed since 2008 and has done projects for all our area managers from detailed cleaning to stripping and waxing floors. Over the years, Ramon has shown his determination, dedication, and dependability. He has become a valuable part of the team by stepping in wherever needed. He never complains and we are happy he is on our team. We surely need more employees like him who exhibit excellent work ethics.



Nathan Ikejiani, III, PSO, JHH, was nominated for employee of the month for June 2022. PSO Ikejiani exhibits excellent work habits

and has been seen to make and maintain healthy working relationships with his fellow officers, medical staff, and patients. PSO Ikejiani has received nothing but positive comments and feedback from all those around him. He is very knowledgeable about operations of the shift and JHH and shares it with other PSOs. By assisting the other PSOs he enables them to provide better service to patients, visitors, and staff. He is a model of professionalism, with excellent customer service skills. He is always well groomed, and his uniform is above standard. He is always willing to help individuals who are in need no matter what the situation is. We are fortunate to have PSO Ikejiani as a member of the team.

BROADWAY'S BEST – EMPLOYEES OF THE MONTH AND YEAR



QUENTIN GAYLORD, WORKING SUPERVISOR, MFL

Quentin was awarded the employee of the month award for the month of July 2022. Mr. Gaylord has really stepped up as a Working Supervisor. He has had perfect attendance for two (2) years. Mr. Gaylord is a team leader and player. He is always willing to help out his peers, clients, and management.

Mr. Gaylord recently helped one of our clients that had a flat tire. He changed the tire, and she was very grateful for his help. This is just one of many examples of how Mr. Gaylord goes above and beyond. He is one of Broadway's Best.

BSI MOURNS ONE OF OUR OWN

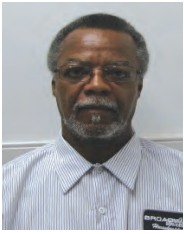


JHH SECURITY OFFICER CLIFTON HANCE

This year would have made S/O Clifton Hance's 30th year with BSI. We are sad to lose such a dedicated officer.

Hired: 7/21/1992 – 8/19/2022

ADMINISTRATIVE AND MANAGEMENT BROADWAY'S BEST



NELSON HART, FACILITIES MANAGER, JUVENILE JUSTICE

Nelson Hart was nominated for employee of the year for 2022 for the Janitorial Services Division. Mr. Hart was rehired July 2019.

He has been a dedicated employee to BSI

but most of all to our client. He started as a Maintenance Mechanic at Baltimore City Juvenile Justice Center and immediately showed an interest in the maintenance of the building. He has held multiple positions with BSI from Maintenance Mechanic, Maintenance Supervisor, and Building Manager at Nancy S. Grasmick State Education Building. Mr. Hart took on the responsibility of Facilities Manager at Baltimore City Juvenile Justice Center in April 2020, right at the start of the pandemic. During that time, he faced a lot of challenges and changes in daily operations. Mr. Hart has shown to be an asset to BSI by going above and beyond to assure the client's needs are handled swiftly and properly. Congratulations Mr. Hart.

of her clients, staff, tenants, and vendors in a timely manner. She is always willing to step up to fill in wherever she's needed. She has become an invaluable part of our team. Congratulations Kelly.



TRACEY TURNER, DEPUTY MANAGER OF OPERATIONS, BLUE JAY SHUTTLE

Tracey was nominated for Employee of the month for December 2021. Tracey is one of the longest serving Blue Jay Shuttle

Employees. At the time when Tracey came onboard, the fleet was fewer than 10 vehicles and 12 employees, carrying almost 100,000 people a year. Now, the fleet transports over 250,000 people annually and the staff has grown to 30 employees plus 7 student dispatchers. Tracey has been there every step of the way! Congratulations Tracey!



REIQUEL "KELLY" SCOTT, AREA MANAGER, COMMERCIAL JANITORIAL SERVICES

Reiquel "Kelly" Scott was awarded employee of the year for Janitorial Services Division.

Kelly started working for Broadway Services

April 2021. She immediately showed a personal interest in maintaining assigned accounts. She has shown to be extremely dedicated, dependable, and reliable. Over the last year she has turned troubled accounts around, creating positive relationships with clients. She responds to the needs



RYAN RUMENAP, MAINTENANCE ENGINEER, JHBM

Ryan was nominated for employee of the month for June 2022. Ryan has had an outstanding performance at Bayview Campus, Maintenance and Engineering

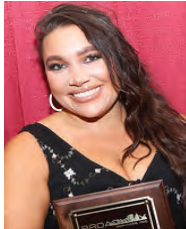
department. He has been with BSI for over 10 years, as he started in our landscaping division in 2012 and transferred a year later to his current position. He has continued to grow his experience and expertise in the field, where he maintains numerous buildings on campus as well as satellite locations. Ryan has continued to exemplify his willingness to go the extra mile. Whether it is responding urgently to address concerns

SAFE DRIVERS AWARDS *August, September and October 2022*

Omar Cox, BJS Vans.....1 Year
Gail Lucas, JHH Shuttle1 Year
Michael Robinson, JHBMC Shuttle1 Year
Michael Gales, Loyola Shuttle2 Years
Milton Hawkins, Shuttle2 Years
Justin Hunter, JHU Parking2 Years
Terry Lawrence, JHU Parking2 Years
Jerry McFadden, JHU Parking2 Years
Ernest Murphy, III, Transport2 Years
William Nolan, Shuttle2 Years
Larry Robinson, JHU Parking2 Years
George Foster, Shuttle3 Years

Jacqueline Henry, JHH Shuttle3 Years
Dominic Wagstaff, Transport3 Years
Leon Williams, Transport.....3 Years
Terry Butler, JHU Parking4 Years
Melvin Davis, Canton Shuttle4 Years
Ronald Goodman, Transport.....5 Years
Carlton Lane, JH Shuttle5 Years
Anthony Turman, JHU Parking.....6 Years
Kevin Edmonds, Transport7 Years
Gideon Susbilla, JHH Transportation7 Years
Andrea Rawles, Transport7 Years
Darew Ebron, Transport.....13 Years

or adapting to situations and thinking outside the box to improvising solutions, he continues to prove what it means to go above and beyond responsibilities. As a result of these consistent characteristics, he is well liked and respected amongst tenants, contractors, and coworkers alike. He is a tremendous asset to the BSI engineering team and company.



CARLA MARTIN, ADMINISTRATIVE ASSISTANT, PROPERTY DIVISION

Carla was nominated for employee of the year 2022 for the property management division. Although Carla has only been with BSI for a year and a half, she has quickly become an asset to the Property Management team. She has adapted to ever changing situations that take place in our division on a daily basis. Carla is always willing to learn, take on new tasks and challenges. She takes pride in her work, and it shows. Carla

is highly respected and appreciated by her peers, coworkers, and tenants. Thank you for your positive attitude, upbeat personality, and hard work. BSI truly appreciates you!



ELIZABETH "JILL" ARCHER, HR RECRUITER, HUMAN RESOURCES

Elizabeth "Jill" Archer joined the HR team in 2020 as the HR Recruiter. She is truly one of our biggest assets in the HR department. The HR Recruiter is a pivotal position and responsible for recruiting and hiring for the company. Jill is personable and approachable, which are great skills a recruiter must acquire. Her ability to cultivate and build relationships with candidates and divisions, demonstrate her commitment to find suitable employment for our employees. Jill is a valued member of our HR team and Broadway Services. Congratulations Jill for being recognized as Broadway's Best!

HOBBY CORNER

At the young age of 69 years, CDL Mechanic Errol Gordon was inspired to publish his first book **"Heaven Sent"**. Shortly after, his second and third book **"Heaven Help Us All"** and **"The Ladies and the Lamb of God"** would soon follow to be published as well on Amazon.

What inspired you to write a book?

"I love to teach; I have been in ministry for over 50 years, and I thought writing a book would be another way to teach and spread God's message. I didn't want to write for the world, I wanted to write Godly stuff ... something people can grow and learn about God."

Errol is an ordained Elder. He has attended seminary school (Chesapeake) and is a certified Lay teacher. He is also trained to teach Lay teachers and certified Lay teachers. He has also coached many people to become ministers. "It's just in me to teach. I love teaching people about the knowledge of God; To recognize God in our daily life is monumental!"

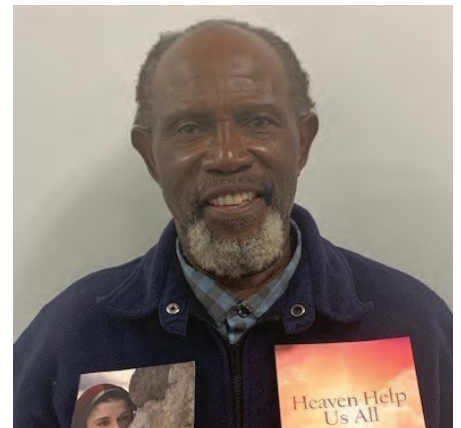
Errol grew up in a Christian home. Even as a child, the bible was his favorite

book. He states he often looked at Solomon as a wise father and David like an uncle (both prominent male figures in the bible). He believes it was always a godly reason that he loved the bible so much. "It has helped me in many areas of my life, such as marriage and family."

What advice would you give someone who wants to become a Christian writer?

"It first must be in truth. It must be biblical based, and so you must learn of God. Godly writing is the opposite of writing a story or fictional characters. You have to feel something! You must be apart of it. When writing about God, you must be inspired and led by the holy spirit. Examine your relationship with God first. It must not be about getting rich or money. It must be about teaching people about God."

Congratulations on your three (3) published books Errol. May you continue to do what you have been led to do in life. To learn more about Errol's books please visit www.kingdomlaneministry.org.



Errol Gordon, CDL Mechanic and Lead Driver



"If you want to change the world, pick up a pen and write." – Martin Luther