

# On Broadway

A silhouette of a city skyline with several buildings of varying heights, positioned behind the main title.

A NEWSLETTER FOR THE EMPLOYEES OF BROADWAY SERVICES, INC. / NOV, DEC 2020, JAN 2021

A large, stylized clock face with Roman numerals. The clock hands are ornate and flame-like. The background is dark with numerous golden stars and a large burst of fireworks or sparkles at the bottom center, behind the 'Happy New Year' text.

*Happy  
New Year*

**FROM YOUR FRIENDS AT BROADWAY**

*"Where Quality Services and Quality People Matter"*



## PRESIDENT'S MESSAGE – JANUARY 2021

***“People fail to get along because they fear each other; they fear each other because they don’t know each other; they don’t know each other because they have not communicated with each other.” – Martin Luther King, Jr.***

As I write this, it is impossible not to be overwhelmed by what is going on in our nation. Every day we continue to lose more of our fellow Americans to the deadly COVID-19 virus, a reminder that ***we cannot let our guard down and ease up on the simple restrictions of maintaining social distance, washing our hands, and wearing a mask.***

Failure to observe these basic norms during this pandemic will surely lead to further unnecessary deaths. Take care of each other as you have been doing. Take care of those entrusted to you, whether they be family or customers or co-workers, and take care of yourself, you are way too valuable to us to be careless about personal protection right now. Follow Governor Hogan’s guidelines and those of your local jurisdictions. With the vaccine becoming available, we can look forward to brighter days ahead, but they are not here yet. Be vigilant and save some lives.

As we battle this virus, we also battle a highly divided nation. There has been a lot of hate on display this past year. We have seen destruction and violence in our country. We must overcome the hatred. We cannot heal by ignoring what ails us and saying it does not apply to us. King taught that “only love can drive out hate.” Let us act and do everything we can to drive hatred out. In our day-to-day jobs, I believe, we can begin to forge the relationships that will help us heal, one word, one action at a time. Let us start by digging deep inside ourselves, being genuine, taking the time to get to know each other, and loving with all our heart.

We have had less person to person contact since the pandemic has adjusted our schedules and altered the way some of us work. And yet, through it all we have gotten the job done, and we have responded in ways that go above and beyond any job description that sits on paper. The

restrictions have stopped us temporarily from recognizing the many of you who excel at what you do in so many ways. We were not able to have our customary Broadway’s Best banquet, though we did honor the awardees at their place of work in the best way we had available to us. We also could not have our annual Christmas gathering here at Monument Street. This was always a time for us to stop and say a small thank you for the service you provide. I miss that, and I look forward to being able to do that again soon.

You also responded in your generous way to the UNITED WAY campaign, and because of that you have made a real difference to a variety of agencies in our city which assist the less fortunate. Last month 140,000 more Americans lost their jobs, so this is a time when charitable giving is needed more than ever. You continue to come through for this campaign, and I thank you for that.

Many of you are the very first people our clients see when they arrive to begin their workday, while others are the last smiling face a customer may see before heading home. All of you perform a service that is essential to the well-being of your client and of your co-workers. If we allow ourselves to understand the true value of work and its beneficial effect on others, we can truly change our workplaces for the better. We can do this. King once said, **“I believe that unarmed truth and unconditional love will have the final word.”** We all need to believe that for us to begin healing together. God bless and Happy New Year.



Sincerely,  
Peter Seidl, President





## MARTIN LUTHER KING DAY

*“The ultimate tragedy is not the brutality of the bad people but the silence of the good people.” – Martin Luther King, Jr.*

This year Martin Luther King Day is on Monday, January 18, 2021.

Martin Luther King Jr. Day was created to celebrate the life and work of the Civil Rights era leader. Dr. King’s work was instrumental in helping African-Americans secure their rights. Legislation signed in 1983 and marked the birthday of the Rev. Dr. Martin Luther King, Jr. as a federal holiday (MLK Day).

In 1994, Congress designated the Martin Luther King Jr. federal holiday as a national day of service and charged the Corporation for National and Community Service with leading this effort. Each year, on the third Monday in January, the MLK Day of Service is observed as a “day on, not a day off.” MLK Day of Service is intended to empower individuals, strengthen communities, bridge barriers, create solutions to social problems, and move us closer to Dr. King’s vision of a “Beloved Community.”

*“The time is always right to do what is right.” – Dr. M.L. King, Jr.*

## TRIVIA FACTS ABOUT DR. MARTIN LUTHER KING, JR.

1. What year did Dr. King receive the Nobel peace Prize?
2. Dr. King was assassinated in what city and state?
3. When is Dr. King’s official birthday?

Answer Key: 1. 1964 2. Memphis, Tennessee 3. January 15, 1929

## NEW HIRES



**Joanna Booker**  
Parking Supervisor,  
GBMC Parking



**Jennifer Maurizaca Moran**  
Employment Assistant,  
Human Resources

## PROMOTIONS



**Darnell Holloway**  
Manager,  
MECU Court Building



**Mindy Johnson**  
Parking Coordinator,  
JHMI Parking Office



**Yaqoob Saleem**  
Receptionist,  
Howard County  
General Hospital



**Sherian Seegers**  
Captain,  
Forest City

# REMINDER! ENROLL IN BSI'S LEADERSHIP TRAINING CLASSES

Each year Broadway Services Inc. offers a series of training classes that are required for employees in position of leadership. Those employees must enroll in one (1) class annually for this leadership program. Failure to comply will result in action by BSI, which can include withholding of bonuses, demotion of position and termination of employment.

In order to sign up for classes or to find out classes which have already been taken by your employees, please contact Barry Fitzpatrick, Training Director at [bfitzpatrick@broadwayservices.com](mailto:bfitzpatrick@broadwayservices.com)



## COVID VACCINE AND TESTING

### Do you work at a JHU worksite?

Effective January 2021, BSI employees who work at JHU worksites will be required to partake in weekly Covid testing, via saliva samples. Please be sure to set up your account with MyChart.

### Do you work at a JHH worksite?

Currently JHH has a lottery to receive the Covid vaccine. Please enroll in MyChart to be placed on the waiting list to receive the vaccine.

## 2021 OBSERVED BSI HOLIDAY SCHEDULE

New Year's Day .....	Friday, January 1, 2021
Martin Luther King, Jr. Day .....	Monday, January 18, 2021
Memorial Day .....	Monday, May 31, 2021
Independence Day .....	Monday, July 5, 2021
Labor Day .....	Monday, September 6, 2021
Thanksgiving Day .....	Thursday, November 25, 2021
Christmas Day .....	Friday, December 24, 2021

## 2020 UNITED WAY CAMPAIGN DRAWING WINNERS

Broadway Services would like to thank everyone who contributed to this year's United Way campaign. With your help, BSI pledged over 10K dollars to different organizations. Below are the winners of the United Way raffle:



### GRAND PRIZE 50" TCL Smart HD TV

**Kevin Randall, Sr.,**  
CDL Driver, JHU Buses

## \$50 VISA GIFT CARD WINNERS

**Ronnie Waters,** Floor Tech, Asthma Center, Bayview Janitorial Services

**Mary Lee,** Parking Manager, Washington Street Garage

**Melissa Davis Cole,** Day Porter, Mt. Washington, Janitorial

**John Rettaliata,** Maintenance Engineer

**Robert Allen,** Working Supervisor, Johns Hopkins Homecare, Janitorial Services

## \$25 WALMART GIFT CARD WINNERS

**John Galltin,** Security Officer, Bayview 8x4

**Brian Beamon, II,** Working Supervisor, Alpha Commons, Bayview Janitorial Services

**Lynn Burns,** Operations Manager, Transport Services

**Gordon Thompson,** Janitor, Dome, Bayview Janitorial Services

**Demetrius Ricks,** Driver, Monsieur Touton, Transport Services

**Darnell Smith,** Groundskeeper, Bayview Landscaping

**Alfred Boone, Jr.,** Janitor, 5500 East Lombard Street, Janitorial Services

**Frank Der,** Maintenance Supervisor

**Felicia Mills,** Janitor, Mason F. Lord, Bayview Janitorial Services

## TOYS FOR TOTS DONATIONS

*"I have found that among its other benefits, giving liberates the soul of the giver."*  
– Maya Angelou

Understanding that the holiday season in 2020 created an abundant need, more than ever, for donations across the City; Some of the BSI employees, who work at the Johns Hopkins Bayview Medical campus, donated items to the Toys for Tots organization.

*Now, that's Quality service!*



## THANK YOU FOR YOUR CONTRIBUTIONS



Area Manager,  
**Patricia Ramsey**  
Lipscomb



Working Supervisor,  
**Anna Hall**



Working Supervisor,  
**Quentin Gaylord**



Janitor,  
**Celestine McCoy**



Janitor,  
**Asia Grantham**



Janitor,  
**Ann Buck**



Security Officer,  
**Ron Harding**



## IS YOUR LIFE INSURANCE BENEFICIARY UP-TO-DATE?

As a reminder, you can change your life insurance beneficiary at any time by coming to the HR department and revising your form. You should consider changing your beneficiary when you have a lifestyle change such as: marriage, divorce, death of your beneficiary, birth of a child, etc. The last signed beneficiary form on file, is what will be used to file a claim with the life insurance company. Please contact the HR department at 410-563-6949 if you have questions.

## DON'T FORGET!!

Don't forget to update name, address, cell phone or telephone number changes. If you need to update your demographic information, please call the Human Resources office at (410) 563-6949.





# Is your credit score keeping you from buying a home?

**\$20,000 in down payment assistance and financial coaching can help!**

Broadway Services, in partnership with Southeast CDC and Baltimore Housing, is offering **\$20,000** in closing cost and down payment assistance to Broadway Services employees who purchase a home in one of many neighborhoods of Southeast Baltimore City.

The first step is contacting Brentina Horshaw, Director of Human Resources at Broadway Services to learn more:

**Brentina Horshaw**  
**bhorshaw@broadwayservices.com**  
**(410) 563-6942**



**BROADWAY**  
SERVICES, INC.

## TO BE ELIGIBLE YOU NEED TO:

- Have worked with Broadway Services for at least one year, be in good standing and be a full-time employee
- Complete homeownership counseling
- Be able to get a mortgage loan
- Purchase a home in an eligible neighborhood (see map on other side)

For more info about the Southeast CDC, visit [www.SoutheastCDC.org](http://www.SoutheastCDC.org)

# New Year WORDSEARCH

C	S	L	L	X	N	O	I	T	U	L	O	S	E	R
A	Z	N	A	G	A	V	A	R	T	X	E	I	Q	I
G	G	A	T	H	E	R	I	N	G	W	Z	N	P	N
A	F	O	T	S	W	O	S	D	R	W	L	O	L	V
D	I	D	R	O	Z	T	H	G	I	N	D	I	M	I
H	R	T	A	H	F	Y	T	R	A	P	W	S	E	T
F	E	B	D	F	B	I	N	H	M	G	Y	E	U	A
N	W	Q	I	Q	A	Z	F	G	D	C	G	M	S	T
N	O	I	T	A	R	B	E	L	E	C	Q	A	J	I
L	R	M	I	Y	R	A	U	N	A	J	L	K	H	O
K	K	H	O	C	V	W	T	R	D	A	Q	E	J	N
I	S	K	N	X	V	J	O	I	B	U	E	R	Z	N
Y	Z	P	H	C	O	U	N	T	D	O	W	N	S	M
H	W	W	J	M	U	H	N	U	X	X	O	U	Q	R
L	F	A	A	H	S	E	Q	S	I	O	C	O	F	G

CELEBRATION  
FIREWORKS  
JANUARY  
PARTY  
COUNTDOWN  
GATHERING  
MIDNIGHT  
RESOLUTION  
EXTRAVAGANZA  
INVITATION  
NOISEMAKER  
TRADITION

## JOHNS HOPKINS EHP TELEDOC SERVICES

Johns Hopkins HealthCare and Employer Health Program (EHP) are implementing a Johns Hopkins Medicine Virtual On-demand platform in partnership with TeleDoc. TeleDoc provides members to telemedicine services 24 hours a day, 365 days a year. Services through telemedicine will be covered at 100% by the plan. If you have EHP as your medical insurance, you still have the option of in-person (face to face) visits, Urgent Care visits and now TeleDoc (virtual) visits.

*This will be effective July 2021!*



## Kudos

The “Golden Hearts” Awards Program is designed to acknowledge employees who demonstrate outstanding service excellence and inspire others to do their best. All nominated employees are eligible to be selected as quarterly and annual award winners, with cash prizes and organization wide recognition. Congratulations to all!

### EMPLOYEES OF THE MONTH

#### OCTOBER 2020

**Ladira Johnson**, Parking Attendant

**Latia Ross**, Security Officer

#### NOVEMBER 2020

**Raynard Dubose**, Security Officer,  
Silver Star Security

**Robert Matthews**, PSO

### EMPLOYEE OF THE YEAR

**Vinetta Thompson Dairsow**,  
Parking Supervisor, EOY

### JANITORIAL



Robert Stern, Medical Director, Comprehensive Care Practice, JHU, commended **Gloria Jefferson, Janitor, JHBMC**: “I am writing

to let you know how pleased I am with the work of Ms. Gloria Jefferson. I have found her to be professional, polite, and thorough. On several occasions, the clinic staff have requested specific cleaning tasks to be performed, and Ms. Jefferson was always willing to work hard, thorough in her work, and eager to help in any way she can. I know your staff works throughout the buildings on a rotating basis, and I have found everyone to do an excellent job. I just wanted to acknowledge the especially excellent work of Ms. Jefferson.”

### SECURITY



**Security Officer First Class Anton Chavis, JHMI Security** was commended by RN Rick: “I wanted to express my admiration for S/O

Chavis during Friday afternoon’s events. He has maturity and self

-awareness he carries every day. I commend his quick action. S/O Chavis was quick and alert, watching the entire Psych ER area. He understands and responds to patient requests. S/O Chavis is an example of what we need on the front lines of the ER.”



**Carissa Shropshire, Security Officer First Class, Lakiesha Dickens, Security Officer, and Leslie McCoy, Security Officer, JHMI**

**Security**, were commended by Maria Conigliara, Oncology Ambulatory Nurse Manager: “The following security officers have continually embraced and shown excellence in our efforts to enforce the oncology departments no visitor policy. Thank you for your ongoing support.”

## SAFE DRIVERS AWARDS *November, December 2020 and January 2021*

Connie Ross-Morton .....1 year  
Robert Adair, Jr. ....1 year  
Reginald Cooper .....1 year  
Donald Stokes .....1 year  
Stanley Bryant .....1 year  
Kimbyl Taylor .....1 year  
Michael Smith .....1 year  
Paul Lee .....1 year

Ecliffe Henriques .....2 years  
Heidi Miller .....2 years  
Ralph Schrack .....2 years  
Thomas McNamee .....4 years  
Antar McDowell .....4 years  
Joseph Hatchett .....20 years  
Charles Wells .....24 years





**PSO Steve Robotham, HCGH,** was commended by OIC Quentin Green: "PSO Robotham assisted HCFD with a collision. He rushed

to aid medical staff with whatever they needed. PSO Robotham stayed until the ambulance arrived and the patient was taken to the hospital. He is truly an asset to the team."

## TRANSPORTATION & TRANSPORT



Howard Mack, Manager of Sterile Processing, commended **Adriane Jackson, Customer Service Representative,**

**Transport Services Administration:** "Adriane repeatedly goes the extra mile even during our most difficult times as customers. She is very informative and helps with filling in the gaps of information the Surgery Center lacks. These are skills our management team find invaluable. We at Johns Hopkins Green Spring Surgery Center appreciate Adriane's efforts and positive attitude. Thank you for all you do!"



Kimi Washington, Executive Assistant to Alicia Wilson, Vice President of Economic Development, JHH/ JHU Commended

**Windell Myers, Driver- Lead, Office Moves Transport:** "Your teammate was awesome! He single-handedly moved 10 pallets (not 6) of hand sanitizer from our loading dock to my 3rd floor office today. Although the truck was 2 hours late, your rep kept a pleasant and accommodating attitude throughout the entire ordeal. Your team ROCKS!"

Thank you for sending him. I welcome the opportunity to work with you and your team again."



Heather Rivera, Customer Service Rep., Monsieur Touton Selection commended **Jason Dupree, Driver C, Monsieur Touton**

**Transport:** "I just wanted to let you guys know that Mr. Dupree has been doing a fantastic job!! He always calls in his deliveries with no complaints and goes above and beyond for our customers. A+ job from him every day!"

## MAINTENANCE



Mark Vinson, Parking Operations Manager gave KUDOS to **Theodore Tahinos, Maintenance Supervisor, and Ryan Rumenap, Maintenance Engineer:** "I just have to let you know that Ted and Ryan from BSI Maintenance deserve special kudos from me. Whenever I contact these guys they always assist me with any issue. I have been at Bayview for over 4 years and it has always been the same with these two. Please let them know that I appreciate everything that they do for this operation."

*If you have a kudo or commendation to share, please contact Leah Reppert, HR Leave Specialist at 410-563-6945 or email [lreppert@broadwayservices.com](mailto:lreppert@broadwayservices.com).*

*Congratulations to Mary Bradby on her retirement from the Janitorial division of Broadway Services.*



After 21 years, (20 of those years at Bayview) of hard work, and dedicated service to Broadway Services and Johns Hopkins Bayview Medical Center, it is now time for Mary to enjoy this well-deserved, new and exciting chapter of her life.

Thank you, Mary for your tireless efforts, and for your contribution to the success of Broadway Services. Best wishes to you for a healthy, happy and great life adventure! Happy Retirement!

***"Estamos buscando aumentar nuestra diversidad. Si conoce a alguien que busca un trabajo en el servicio de limpieza, la seguridad o la conducción, visite nuestro sitio web o visite nuestra ubicación para completar una solicitud."***

## **BROADWAY'S BEST – EMPLOYEES OF THE MONTH**



### **SECURITY OFFICER RAYNARD DUBOSE, SILVER STAR SECURITY**

Raynard was awarded Employee of the Month for November 2020. Raynard understands that his primary responsibilities are in the service to our

customers and clients to protect life and property. In his everyday duty as security officer at the Basilica of Baltimore, he encounters many different people. He is known to treat each of those people with respect and courtesy. He takes pride in his job. The client recognizes his professionalism and dedication.



### **PSO ROBERT MATTHEWS, JHMI SECURITY**

Robert was awarded employee of the month for November 2020. PSO Matthews shows a fantastic mix of courage and compassion on tough calls. He is extremely thoughtful and giving toward his fellow

officers, helping to raise shift morale. His moments of standout service are too numerous to list but include apprehending a fleeing psychiatric patient on foot by himself until reinforcements arrived. He has been nothing short of a pleasure to supervise.



### **LADIRA JOHNSON, PARKING ATTENDANT, JHMI PARKING**

Ladira was awarded employee of month for October 2020. Ladira's leadership started to shine when she was hired. She has a take charge attitude in

everything she is assigned to. Ladira continues to assert herself and ask for new challenges daily. We had a position open for our Daily Danish Run to oversee an inventory supply room. We realized we had the right person for the job. Ladira blossomed into her new position and has complete control of the room. Ladira informs management of any changes in supplies or issues. Ladira continues to offer her opinion with pros and cons to help management to make sound decisions.



### **SECURITY OFFICER, LATIA ROSS, JHMI**

Latia was awarded Employee of the month for December 2020. S/O Ross has been trained to patrol Bloomberg units and has made herself very known to staff. She is polite and professional and uses

her knowledge to assist clients and visitors. She greets everyone with a smile on her face. She loves to help others and will take time out to assist. She is dependable and makes good decisions. Visitors have commended her for her professionalism.



### **VINETTA THOMPSON DAIRSOW, JHMI PARKING SUPERVISOR,**

Vinetta was awarded employee of the year for 2020. Every morning she consistently performs her job duties and procedures. She has developed a great relationship

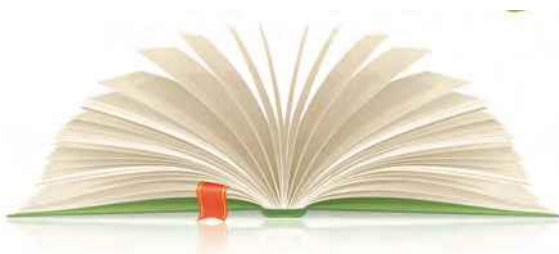
with most of regulars. She is so dedicated to her job, she can identify every person and their car, all while conducting herself in a professional manner. Her persona is one you can depend on trust and count on to make the right decision when times get tough. She is a valuable part of the managers team and is well liked by her peers. During the pandemic, we had to change the way we conduct day to day business and were charged with running business 24/7. Without hesitating, Vinetta changed her shift to accommodate the scheduling changes.



### **CARNETHA PROCTOR, SECURITY OFFICER, JHMI SECURITY**

Carnetha was awarded employee of the month for January 2021. S/O Proctor performs her duties and responsibilities in a professional manner. She utilizes her

attention to detail and has a dedicated and professional attitude toward maintaining public safety. She has engaged in field training practices and demonstrated the importance of performing a security officer's duties.



## **WANT TO SHARE A STORY?**

If you have a story to share or an idea for the newsletter, please contact Brentina Horshaw, Vice President of HR at 410-563-6942 or email at [bhorshaw@broadwayservices.com](mailto:bhorshaw@broadwayservices.com).