

On Broadway

A NEWSLETTER FOR THE EMPLOYEES OF BROADWAY SERVICES, INC. / MAY, JUNE, JULY 2020

Servicing THE
CITY OF BALTIMORE FOR

Over
38
Years!

JANITORIAL SERVICES • JHMI SECURITY • SILVER STAR SECURITY • PROPERTY MANAGEMENT
TRANSPORTATION/TRANSPORT SERVICES • PARKING FACILITY MANAGEMENT



PRESIDENT'S MESSAGE – JULY 2020

In the last Newsletter, I talked about the challenges posed by COVID-19 and the need for us to be ever more deeply committed to one another and to each other's well-being. The pandemic has caused great disruption in ordinary daily life, and we are still wondering what will become our "new normal" once we have a better handle on this health crisis. Few, if any, of us could have predicted the scope or the effect that this virus has had on us as a world, a nation, even as a company. We have had several employees infected with the virus, and tragically we lost one of our own, **Dwayne Williamson**, a working Housekeeping supervisor, who had been with Broadway since 2012. We keep Dwayne and his entire family close to our thoughts and prayers. As we face the disruptions this crisis brings, let us continue to **reach out, be connected, stay home if we are sick, save lives, and spread the word and not the virus.**

Unfortunately, given the continuing nature of this COVID-19 virus, we have made a decision to cancel this year's Broadway's Best banquet and awards ceremony out of an abundance of caution for people's health. This one hurts as it is our only chance each year to recognize the many outstanding employees who serve at Broadway. We will, of course, see to it that all our honorees for this year still receive their plaques and their monetary awards.

Since April, COVID-19 is not the only crisis we face as Americans. It is impossible not to be troubled by the death of George Floyd and disturbed by the injustice and fear that threaten to overwhelm us at times. I do not see this as a time for me to lecture all of you about how to act in response to what we all have experienced. I see it as a time for me to listen, to examine where we can do better, and to call upon our strengths as people to build something better for the generations that follow.

Since Mr. Floyd's death, we have been awash in a variety of responses on the part of so many in our country. It is not my intention to get into a discussion over words, phrases, or causes that others have supported during this time. It is my intention to listen, as I have said, to you, our employees, the majority of whom are African American, and to learn from

you. We are a service company, one which prides itself on the quality people who work for us and represent us to the public. Racism is real, and its negative effects can scar, leaving its victims to wonder if there is another way. I think there is, and I think together we can model the kind of behavior where we show others the way, the way where no one group is singled out and harassed and threatened because of the color of their skin.

I want to close with the words one of our former presidents used to respond to this crisis:

The answers to American problems are found by living up to American ideals – to the fundamental truth that all human beings are created equal and endowed by God with certain rights. We have often underestimated how radical that quest really is, and how our cherished principles challenge systems of intended or assumed injustice. The heroes of America – from Frederick Douglass, to Harriet Tubman, to Abraham Lincoln, to Martin Luther King, Jr. – are heroes of unity. Their calling has never been for the fainthearted. They often revealed the nation's disturbing bigotry and exploitation – stains on our character sometimes difficult for the American majority to examine. We can only see the reality of America's need by seeing it through the eyes of the threatened, the oppressed, and the disenfranchised.

I pray with you all for Dwayne, and I pray for all of you as we strive to serve in the best fashion possible, showing the way to others that empathy needs to be the foundation for all that we do.



Sincerely,
Peter Seidl, President

TIPS FROM BSI TO YOU: ADVICE FROM OUR SILVER STAR TEAM

The following are some simple tips, which when put into practice can reduce the chances of you becoming a crime victim:

- **Be alert and aware!** While walking, keep your mind on what is going on around you. If you are unable to walk with a friend – walk in the direction of other people, if you feel unsafe.
- **Display confidence:** Walk with a purpose, scan the area around you, and be sure to make eye contact with others to display confidence. This will reduce your chances of being targeted by criminals.
- **Hands free:** Carrying items makes you a more vulnerable target for criminals. Keep your hands free. Know who and what are around you at all times.
- **Trust your instincts:** Having that feeling that something is wrong, trust your instincts. React immediately and take action to reduce your risk. If someone approaches you and you feel uncomfortable, move or ask for assistance.
- **Ask for help:** If you are feeling vulnerable, ask SECURITY for help – perhaps escorting you to your car.
- **Closely guard your personal effects:** Don't keep purses, wallets, cellphones, etc. openly visible when possible. Reduce the opportunities for a crime by guarding and/or concealing your effects.



John "Jack" Long, Jr.
Director of Silver Star Security



DON'T FORGET!!

Don't forget to update name, address, cell phone or telephone number changes. If you need to update your demographic information, please call the Human Resources office at (410) 563-6949.

PROMOTIONS



Nelson Hart,
Facilities Manager,
Juvenile Justice,
Maintenance



Tamekia Turnage,
Parking Coordinator,
JHMI Parking Office

ANNOUNCEMENT

BROADWAY'S BEST EMPLOYEE AWARD BANQUET CANCELLED



Sadly, due to the COVID-19 pandemic and Maryland State restrictions on social gatherings, **BSI will not host our Broadway's Best Employee Annual Award banquet at Martin's East this September.** All recipients for Broadway's Best, Longevity, and Safe Driver awards will still be honored with a plaque, monetary award and letter from BSI's President. These

items will be delivered to your job site sometime in September.

Thank you for your understanding and we look forward to hosting this event next year in 2021.

IS YOUR LIFE INSURANCE BENEFICIARY UP-TO-DATE?

As a reminder, you can change your **life insurance beneficiary** at any time by coming to the HR department and revising your form. You should consider changing your beneficiary when you have a lifestyle change such as: marriage, divorce, death of your beneficiary, birth of a child, etc. The last signed beneficiary form on file, is what will be used to file a claim with the life insurance company. Please contact the HR department at 410-563-6949 if you have questions.

OVERVIEW OF YOUR BROADWAY SERVICES HOURLY BENEFITS

BENEFIT		EFFECTIVE 7/1/20		
MEDICAL - EHP Opt. 1 - Care through a network doctor Opt. 2 - Doctor outside EHP network		pays 100% after \$15.00 regular office co-pay pays 100% after \$25.00 specialist office co-pay pays 70% of Allowed Benefit after deductible		
VISION CARE (ONCE EVERY 12 MONTHS) Exam through Vision Care network Eye wear through Vision Care network Exam and eye wear outside of network		Employees and Dependents pays 100% after \$15.00 co-pay pays up to specified amount pays up to lesser specified amount		
PRESCRIPTION DRUGS (IN-NETWORK)	34 Day Supply	90 Day Supply	Mail Order 90 Day Supply	
Generic Drugs (lowest co-pay)	\$10.00	\$30.00	\$20.00	
Preferred Brand (middle co-pay)	\$20.00	\$60.00	\$40.00	
Non-Preferred Brand (highest co-pay)	\$30.00	\$90.00	\$60.00	
DENTAL	IN-NETWORK	OUT-OF-NETWORK		
Class I Diagnostic/Preventive	100% covered in full	100% of Allowed Benefit		
Class II Basic Services	80% covered	80% of Allowed Benefit		
Class III Major Restorative	50% covered (\$50 deductible)	50% of Allowed Benefit (\$50 deductible)		
EMPLOYEE CONTRIBUTIONS FOR MEDICAL AND DENTAL COVERAGE		Your weekly cost:		
		<u>Medical</u>	<u>Dental</u>	
	Individual	\$24.00	\$2.00	
	Employee/Child	\$48.00	\$3.00	
	Employee/Spouse	\$54.00	\$3.00	
	Family	\$69.00	\$4.00	
SHORT TERM DISABILITY (Income Protection Plan)		pays 60% of weekly base pay up to 12 weeks (company paid benefit)		
LIFE INSURANCE Basic Life and AD&D Supplemental Life and AD&D (Optional)		pays one times annual salary pays one or two times above annual salary		
AFTER-TAX SAVINGS		save up to 6% of pay, company matches 3%		
PAID TIME OFF (PTO)		Full time employees; based on years of service		
SICK AND SAFE LEAVE		part time employees working 12 or more hours per week		
HOLIDAYS		seven (7) paid holidays		
BEREAVEMENT LEAVE		pays up to three (3) days		
FAMILY AND MEDICAL LEAVE (FMLA)		unpaid leave up to twelve (12) weeks		
JURY DUTY		pays difference between jury pay and your regular pay, up to 3 days		
MILITARY LEAVE		unpaid time off as required		
UNIFORMS		company paid benefit		
DIRECT DEPOSIT		paycheck sent directly to bank of your choice		
CREDIT UNION		Johns Hopkins Federal Credit Union		

(The above applies to full time employees regularly scheduled to work 30 hours or more per week.) dlb 2/20

EMPLOYMENT VERIFICATIONS AND PAYSTUBS

All verifications of employment are done through The Work Number. You can access your Employment Data Report (EDR), for your own information, either by logging on to their website or by phone. **You cannot get a verification of employment on yourself to give to someone requesting it. That company must request the data.** Give the verifier your social security number and the employer code (14629).

WAYS TO ACCESS YOUR EDR:

WEBSITE: www.theworknumber.com

- Click on "Employee" from menu
- Scroll down and select "Request my information (Employment Data Report)"
- You will be prompted to log in. Your user name is your social security number and your PIN is your date of birth as MMDDYYYY

PHONE: 1-800-367-2884

- Select 1 for Proof of Employment and follow the prompts to get a salary key to give to a verifier who is requesting pay data
- Select 4 to request a copy of your EDR
- **Do NOT select option 3 for paystubs.** Broadway Services does not participate in that service.

Please keep your weekly paystubs. A lot of verifiers will ask for them. Broadway Services does not keep copies of individual employee paystubs. If your verifier is requesting pay data, you should give them the information for The Work Number. They can log on to www.theworknumber.com or call 1-800-367-5690 specifically for verifiers.



On May 2, 2020 the US Navy Blue Angels flew over Baltimore, in support to all frontline and essential workers, during the COVID-19 pandemic. Thank you BSI employees for being essential workers!









HEY HOWARD COUNTY SECURITY TEAM, WE APPRECIATE ALL OF YOU!



CONGRATS CLASS OF 2020

Estamos buscando aumentar nuestra diversidad. Si conoce a alguien que busca un trabajo en el servicio de limpieza, la seguridad o la conducción, visite nuestro sitio web o visite nuestra ubicación para completar una solicitud.

GOD BLESS AMERICA SUDOKU

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 2	 1	 4	 3



Each row, each column and each of the large four squares should have one of each image. Fill in the blanks!

BSI MOURNS OUR VERY OWN:



Eddie Peete, Janitor, Project Crew, Janitorial Services



Dwayne Williamson, Working Supervisor, 550 Building, Janitorial Services



Norman Lubold, Driver, Monsieur Touton, Transport Services

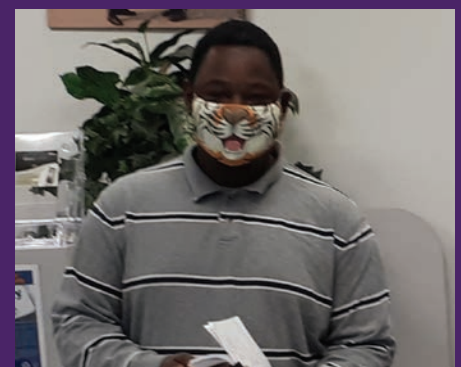
HEALTH CORNER *THE NEW NORMAL...*

The NEW NORMAL, where sanitizer is on everyone's desk, gloves are a must and EVERYONE wears a mask. Weekly, Maryland's Governor, Mayors and County Executives, are addressing the latest changes to the state's restrictions and respective local jurisdiction COVID-19 Phases.

Remember these cautions are put in place for your protection. Please pay close attention and follow all guidelines. Continue to be safe and stay healthy by following the guidance below:

- Always wear a face mask
- Wash your hands or sanitize frequently
- Avoid large social gatherings
- Maintain at least 6 feet of social distancing
- Remember to call BSI COVID-19 Hotline for updates: 443-573-8188.

THIS IS OUR NEW NORMAL.



**YOU GET A HOME!
YOU GET A HOME!
YOU GET A HOME TOO!**



CONGRATULATIONS to Jocelyn Eldridge, Payroll Coordinator, Corporate Office, for participating in the Live Near Your Work program. Jocelyn received \$2,500 from Broadway Services and \$2,500 from Baltimore City, for a total of \$5,000 towards closing and settlement cost, on her brand new home!

Want to receive free money too? The Live Near Your Work program was developed to provide financial assistance towards an employee's home purchase. The home must be in Baltimore City. Please contact Human Resources at 410-563-6949 to request additional information and the application.



SUMMER PUDDING RECIPE

Looking to make a new dish at the family picnic? Look no more, how about some "Summer Pudding".

Ingredients

- 10 to 15 thin slices white bread, crusts removed
- 1/2 cup thawed frozen apple juice concentrate
- 1 1/2 cups raspberries
- 1 1/2 cups red currants or other berry
- 2 cups strawberries, hulled, quartered if large
- 1/2 cup cranberries
- 1 cup blueberries
- 1 teaspoon powdered gelatin
- 1/8 cup cold water
- 1 cup cold heavy cream, optional

Directions

- 1.** The day before you plan to serve the pudding, line a 2 quart mixing bowl with plastic wrap. Line the plastic wrap with the white bread slices, trimming to fit so that the pieces fit together neatly. Save enough bread to cover the top of the pudding.
- 2.** In a saucepan, combine the apple juice concentrate and all the berries. Bring the mixture to a boil and cook until the strawberries begin to soften, about 1 minute. Turn off the heat immediately.
- 3.** Stirring, dissolve the gelatin in the water, then add the mixture to the berries and stir to combine. Spoon into the bread-lined bowl. Cover with remaining bread slices, cover the bowl with plastic wrap, and slightly weight it down. Chill overnight.
- 4.** When ready to serve, whip the cream with an electric mixer at high speed until it forms soft peaks.
- 5.** Remove the pudding from the refrigerator and remove the plastic wrap. Carefully turn the pudding out onto a platter, remove the bowl and the plastic wrap. Serve in slices with whipped cream on top.

Derived from: <https://www.foodnetwork.com/recipes/summer-pudding-recipe1-1914079>

Kudos

The “Golden Hearts” Awards Program is designed to acknowledge employees who demonstrate outstanding service excellence and inspire others to do their best. All nominated employees are eligible to be selected as quarterly and annual award winners, with cash prizes and organization wide recognition. Congratulations to all!

HOPKINS EMPLOYEES OF THE MONTH

FEBRUARY 2020

Heidi Miller, Driver C, Transport Services

MARCH 2020

Victor Nouet, Security Officer, Silver Star Security

APRIL 2020

Bettye Arnold, Janitor, Mitchell Court House

Latchman Ramjit, Parking Attendant, JHH Parking

MAY 2020

Antionette Jackson, Security Officer, HCGH

JUNE 2020

Brittney Wesley, Protective Services Officer, JHH

Brian Beamon, Working Supervisor, Alpha Commons, Janitorial

Johnny Albert Jones, Jr., Grounds keeper, Bayview Landscaping

JANITORIAL

The credentialing office at Mt. Washington gave kudos to **BSI JHCP/ Mt. Washington janitorial staff** for their hard work, kindness, and genuine concern for the health and safety of those working on site during these difficult times.



Congratulations to **Venita Hurst** for becoming BSI's new supervisor of the Charles Benton building! Keep up the good work Venita!



Kudos to **Joanne Jefferson, Working Supervisor and the SUPERHERO**, at Abel Wohlman Building, for her outstanding work since taking the position of supervisor. Her hard work and dedication led to many praises from the staff of Able Wohlman. Great job and keep up the good work!

SECURITY



Security Officer First Class, Jvaughn Gorham and Security Officer First Class Kevin Blackmon Jr., were commended by RN Butchart, Emergency Medicine: “I wanted to recognize the excellent job today by the security officers who work with us in Hall 7. A psychotic patient was brought back to the Psych ED from triage. The patient was searched per protocol and had 2 loaded guns in his backpack. The officers secured the weapons and removed them from the clinical area in a manner that did

not escalate the situation, while also ensuring safety of all. Security quickly responded to the call to remove the weapons. Their excellent performance and their ability to respond quickly and compassionately were impressive.”



Protective Service Officer Quentin Green, HCGH Security, was commended by RN Clas, Emergency Department. RN

Clas states: “Even while short-staffed tonight, PSO Green covered multiple areas and was still able to keep the ED waiting room in check. With a super busy night with multiple cardiac arrests and families standing outside, PSO Green was able to keep in touch with Pivot, gave me his number in case I needed him, and let me know where he was rounding and how long he would be. Green showed great communication skills while keeping the ED waiting room safe.”



Protective Services Officer Richard Parham, JHMI Security, was commended by RN Hanna. RN Hanna states:” I was out

in the tent from 3p-7p. The 4p-12a security officer that was placed outside to watch the tent and ambo ramp was phenomenal. He came over at least once an hour to check on the tent. He checked on the patients who were waiting outside the tent and even directed ambo traffic at one point. He deserves a thank you!”



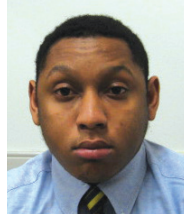
Protective Services Officer, Loretta Lawrence, Bayview Security, was commended by Senior Mental Health Therapist Dormelia

Avent, Emergency Department. Ms. Avent states: "Security was called to the major room due to a disruptive mother attempting to leave AMA with her son. The security guard's response was prompt and her presence assisted in escorting the patient and his mother to another room. Officer Lawrence was the true MVP in active listening and empathetic counseling. She connected with the parent, established a rapport, and remained with the family until mom left the premises. She was wonderful and exhibited excellent core values which resulted in the parent consenting to treatment and the child receiving needed services."



Security Officer First Class Austin Byers, JHMI Security, was commended by CCSR Michelle Whelchel. Ms. Whelchel states: "I

can write pages about SO Byers as he demonstrates such professionalism in Weinberg. He is always prompt when called for restrictions, unruly patients, etc. We all in Weinberg know Austin Byers by name. He gets the job done. Everyday he does daily rounds, checking in with the CCSR, the charge nurses, and he never misses a beat. We appreciate him and all he does here in Weinberg!"



Security Officer First Class Tristin Maynard, Steven Nelson, Chauncey Matthews, Austin Byers, Security Officer Nicole

Amos, were commended by Meyer 4 staff, Department of Psychiatry. An irritable psych patient positioned his bed against the door so that the door could not be opened. Security was contacted and arrived immediately to assist with opening the door, as the charge nurse and treating resident conversed with the patient through the closed door. Facilities drilled a hole to open the door and SFC Maynard entered and moved the bed away from the door. Security was extremely professional, effective, and instrumental in maintaining security. They did an excellent job in managing the crowd, engineering a rescue plan, and transporting this patient safely. Fantastic work."



Security Officer Terkia Hosley, JHMI Security, was commended by Receptionist Nancy Stewart, Department of Patient and Visitor

Services. Ms. Stewart states: "So many visitors, patients, and employees ask about Officer Hosley's whereabouts when she is off; everyone misses her bubbly personality. She is excellent

in interacting with everyone; she respects everyone and has nothing but pleasant things to say about those she works with. She greets everyone that enters these doors with a smile and friendly greeting and looks out for employees if they need to be escorted to their cars in the morning. JH would be an even better place if we had more employees that go above and beyond their duty as Officer Hosley does."

MAINTENANCE



Jerome Johnson Jr., Maintenance Engineer, was commended by Karen Geary, Asset Manager, Johns Hopkins University

and Medicine: "Jerome's extra efforts made a bad situation better and turned the process into a positive experience for a student and her family. He represented BSI, Eastern and Hopkins in a professional, gracious and special manner. Jerome said he was just doing his job, but his efforts define customer service and went beyond his normal duties. Thank you, and great job for going above and beyond."

If you have a kudo or commendation to share, please contact Leah Reppert, HR Leave Specialist at 410-563-6945 or email lreppert@broadwayservices.com.



WANT TO SHARE A STORY?

If you have a story to share or an idea for the newsletter, please contact Brentina Horshaw, Vice President of HR at 410-563-6942 or email at bhorshaw@broadwayservices.com.

BROADWAY'S BEST – EMPLOYEES OF THE MONTH



HEIDI MILLER, DRIVER, CUSTOMER SERVICE REP., FORKLIFT OPERATOR, AND DISPATCHER

Heidi was awarded employee of the month for February 2020. Heidi performs all of the above duties consistently at a high

level. You can see her working early in the morning or late at night. Weekend coverage needed? No problem. Heidi helps in training new drivers. She receives high praise from our customers. She does everything with a smile. When she is in the office the amount of laughter rises – a refreshing sound in these troubled times. But the laughter doesn't mean Ms. Miller is not serious about the work at hand. She will volunteer to help in any situation. Rarely does she miss time. Broadway Transport is better for having Heidi Miller to step in and excel at whatever task assigned.



SECURITY OFFICER VICTOR NOUET, SILVER STAR SECURITY

Victor was awarded employee of the month for March 2020. Officer Nouet is assigned to the Physician Pavilion located in the Owings Mills area. This location is a

good stretch for him to travel every day, but he is consistent in being punctual, and is regular in his attendance. Clients and visitors recognize Victor's professional and polite demeanor. Officer Nouet also works other sites for us without complaint. He demonstrates interest in his work by being alert and observant. He is always dressed and ready for work.



JANITOR, BETTYE ARNOLD, MITCHELL COURT HOUSE

Bettye was awarded employee of the month for April 2020. Bettye is one of the most dependable, honest, hardworking employees at Broadway Services. She

never misses work, and the areas she is assigned to are constantly praised by the building employees and judges, who have personally asked who cleans their courtrooms. Broadway Services is more than proud to have employees like Ms. Arnold on their team!

Well done!



PARKING ATTENDANT, LATCHMAN RAMJIT, ASHLAND/FOREST CITY PARKING

Latchman was awarded employee of the month for April 2020. In October 2017, Latchman's work qualities were

first noticed. He demonstrates ownership and displays a take charge attitude on his shift. He worked the midnight shift, and his leadership skills and desire to be the best were noticed by his manager. Latchman moved to the first shift, where the work consisted of greater responsibility, accountability, and he had to be able to communicate with others in a professional work setting. Latchman is a dedicated worker who believes in getting the job done. Not only did he flourish under the new criteria but he turned himself into a valued employee by willing to learn new tasks, pick up last minute call offs, and go the extra mile.



SECURITY OFFICER, ANTIONETTE JACKSON, HCGH

Antionette was awarded employee of the month for May 2020. Officer Jackson has been an exemplary officer since her date of employment for the last two years.

She holds up the BSI standards of good customer service toward her clients. Her level of professionalism exceeds the standard of always being courteous, polite, and helpful in every way. Officer Jackson's appearance in uniform is at a top professional level. Her attendance is exemplary, and she works extra hours when needed. Officer Jackson has proven to be reliable and dependable when working together with others on her team.



BRITTNEY WESLEY, PROTECTIVE SERVICES OFFICER, JHMI

Brittney was awarded employee of the month for June 2020. PSO Wesley is well rounded and consistently displays a very calm and easy going disposition in her day-

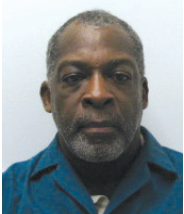
to-day interactions with supervision, staff, peers, patients, and visitors. PSO Wesley has a good attendance record. She is always respectful, dependable, trustworthy, and reliable in the performance of her duties. She is a team player who readily volunteers to work overtime whenever the need arises. PSO Wesley makes a positive contribution to the entire organization.



**BRIAN BEAMON, II
WORKING SUPERVISOR,
ALPHA COMMONS**

Brian was awarded employee of the month for June 2020. Mr. Beamon was promoted in September 2019 to a Working Supervisor position in the Alpha Commons

building, where he has excelled as well. Mr. Beamon is willing to cover other positions. Mr. Beamon goes above and beyond making sure staff has what they need to get the job done. He meets with the clients to make sure there are no complaints or problems. Since taking over the Alpha Commons building, complaints have been at a minimum. Mr. Beamon is one of Broadway's Best.



**JOHNNY ALBERT JONES, JR.,
GROUNDS KEEPER,
BAYVIEW LANDSCAPING**

Johnny was awarded employee of the month for June 2020. Johnny has been a steadfast and dedicated employee for BSI at JHBMC for almost 8 years. He has

taken the 140 acre, well-landscaped campus and made it his personal project, always striving to make the campus look its best. Johnny takes pride in his work and always has a positive demeanor and friendly attitude.

**AMERICAN RED
CROSS BLOOD DRIVE**

To schedule an appointment, please call the Johns Hopkins Bayview Medical Center Community Relations Department at 410-550-0289, Monday through Friday.

THE NEXT BLOOD DRIVE AT THE JOHNS HOPKINS BAYVIEW MEDICAL CAMPUS WILL BE IN THE ATRIUM OF THE ASTHMA AND ALLERGY BUILDING, ON AUGUST 26TH THROUGH 28TH.

*Thank you for your
thoughtfulness.*



SAFE DRIVERS AWARDS *May, June and July, 2020*

Erica Jackson, JHMI Shuttle1	George Calloway, JHU Buses2
Jerry McFadden, JHU Parking1	Ayesha Smothers, JHU Vans2
Dionne Mont, JHMI Shuttle1	Clovell Turman, JHU Buses2
Joseph Redd, JHMI Shuttle1	Windell Myers, Transport3
David Moore, Bayview Shuttle1	Michael Schwartz, JHU Parking3
Kevin Arnold, Transport1	Donald Blackman Jr., Transport3
Audrey Richardson, JHU Vans1	Jerome Rawles, Transport4
Tylesha Bownes, JHU Vans1	Roman Franklin, JHMI Shuttle4
Tyree Smith, JHU Buses1	Larry Powers, Transport4
Richard Donaldson, Transport1	William Long, Transport4
William Thornton, Transport1	Joshua Payne, JHMI Shuttle4
Jordon Bennett, JHU Parking1	Eric Campbell, JHU Vans6
Antoinette Santiago, JHH Suburban2	Avignone Hughey, Transport7
Donald Wooden, JHU Vans2	Junior Lee, Transport9
Paul Kapovich, Transport2	Norman Lubold, Transport10
Ilesha Conway, JHU Parking2	Donnell Holley Sr., Transport31
Joseph Mack Jr., JHU Parking2	



Antonio "Tony" Nelson, is the Greater Baltimore Medical Center Parking Manager for BSI. Throughout the day you will find him managing the daily operations of the parking facilities of the GBMC campus.

Tony is also a hired musician under a minor label, Milestone Records. He is a bass player for the band, "**Left Stronger**". A couple of times a month, generally weekends, you can find Tony playing with the band at different venues.

For over 30 years, Tony has been involved with music. He started playing instruments as a kid. His high school teacher actually introduced him to the keyboards first. While Tony has knowledge of multiple instruments, he has a passion for the drums and the bass.

What do you love most about playing music, Tony? "I love the entertainment part. I love that a bunch of sounds can come together to create one sound. Most of all I love how music can soothe you. It takes me to a place where nothing can touch me...it's my time and my own space."

"The advice I have for someone interested in playing music, is to first buy an inexpensive guitar. You will know if playing is for you. After a week, if your interest fades, then playing

music isn't for you. However, after a week, if your interest continues to grow and you want to learn more, then playing is for you! I would also suggest, connecting with more experienced musicians and learning from them."

If you would like to hear some of Tony's music or listen to the band, Left Stronger, please visit the band's website, Leftstronger.com. There you can purchase music and see other members of the band.

Thanks Tony for sharing your gift and talent!

Antonio "Tony" Nelson, Parking Manager for Greater Baltimore Medical Center, playing the bass guitar.



TRAINING AND DEVELOPMENT



Training classes have resumed at BIS's Corporate Center at 3709 East Monument Street. We are attempting to get all those in leadership positions up to date on their required training. Years 1, 2, 3, and 4 classes are offered according to a schedule that is sent to managers, supervisors, and other leaders. Once we have all of our employees who are required to complete these trainings enrolled, we will begin Year 5. Employees in leadership positions must complete the required training annually. BSI reserves the right to withhold bonuses, demote position and/or terminate employment for those failing to comply within 3 months. Given COVID-19 restrictions, classes are limited to 8 employees per session, and each employee should bring a face mask to the program. See your supervisor or manager for the schedule of classes. In order to schedule yourself for one of the leadership training programs, contact Barry Fitzpatrick, Director of Training, at 410-563-6918 or bfitzpatrick@broadwayservices.com

Transportation Manager Tandra Goodman, JHH Transportation Supervisor Robert Jones and Lead Attendant Margie Foote attending Leadership Class for Year Two.