

On Broadway

A NEWSLETTER FOR THE EMPLOYEES OF BROADWAY SERVICES, INC. / AUG, SEP, OCT 2020

CONGRATULATIONS TO THESE *Stars*

Due to the COVID-19 pandemic and Maryland state restrictions on social gatherings, BSI was unable to host its annual employee award's banquet this year. BSI still acknowledges and appreciates this year's award recipients.



* Carolyn Franklin *
JHH Security Officer
30 YEARS OF SERVICE



* Joan Jefferson *
JHH Security Officer
30 YEARS OF SERVICE



* Theodore Tahinos *
Maintenance Supervisor
30 YEARS OF SERVICE



* Maggie Thomas *
Corporate Office, Janitorial Services
30 YEARS OF SERVICE



* William Brown *
JHBMC Security Officer
35 YEARS OF SERVICE



* Thelma Miles *
McElderry Parking
Attendant/Cashier
30 YEARS OF SERVICE



* Jerome Manning *
JHBMC Security Officer
35 YEARS OF SERVICE



* Daniel Taylor *
JHH Security Officer
30 YEARS OF SERVICE



* Patricia Ramsey-Lipscomb *
Manager, JHBMC Janitorial Services
30 YEARS OF SERVICE



* Leonard Robeson *
JHH Security Officer
30 YEARS OF SERVICE



PRESIDENT'S MESSAGE – OCTOBER 2020

As a company and as a country, we continue to adjust and adapt, given the harsh realities of the COVID-19 virus, which has now claimed over 200,000 lives in the United States alone, with world-wide total deaths of over one million people. One of the highlights of our fall is always the celebration of excellence among our employees that we call BROADWAY'S BEST. This too was a consequence of the restrictions placed on us by the virus and our concern for the health and well-being of all who would have been involved in the banquet. We were still fortunate to be able to award 180 employees over \$49,000 in awards for their years of service, their superior work on the job, their attention to detail above and beyond the call of duty, and their excellent driving habits. There is never a lack of quality service among the quality people who make up Broadway Services, never!

We also decided to cancel our annual Columbus Day Golf Classic, the proceeds from which benefitted the Joanne and Norman Rockwell Residential Living Program at the Johns Hopkins Kimmel Cancer Center. This tournament would ordinarily bring together many friends of Broadway who helped us to donate generously to this worthy cause.

This pandemic has called us to respond in new and creative ways to the consequences the virus presents. Whether it is deep cleaning for a client or training our staffs in new precautions and new uses of materials, we have done our best to stay on top of this and to respond to all the new information that comes our way from reliable medical and government sources. Our employees have done an outstanding job of observing all precautions on the job, and many have been responsible for seeing to the safety and well-being of others at their work site. Again, it is a source of deep gratitude to see how many of our workers respond in such a positive way during such a difficult time.

This fall we, as American citizens, go to the polls to elect leadership for our nation, our states, and our local jurisdictions. Millions around the world are desperate for the right to vote, but here in the United States, millions fail to exercise their right to vote, millions! I cannot urge you enough to vote. Let me explain why:

- Elections have consequences and giving up your responsibility to vote can negatively affect so many issues that pertain to you – healthcare, social security, our infrastructure, education, and public safety, to name a few
- Failing to vote is giving up your voice – you either vote by voting, or you vote by choosing not to vote and thereby doubling the value of someone else's vote
- Nothing changes if nothing changes – voting provides us with a key opportunity to change what we do not like, to affirm what we do, and to decide key issues for our communities.

Many thanks to all of you who have performed above and beyond what is expected during this difficult time. You have contributed to the betterment of your workplace and your colleagues. Keep up the good work.



Sincerely,
Peter Seidl, President

CONGRATULATIONS TO THESE

Stars

10 YEAR RECIPIENTS

Maria T. Boland

Business Development, Commercial Housekeeping

William A. Collins

Shuttle Driver, Bayview Shuttle

Donald E. Derr

Janitor, 5500 East Lombard

Heather L. Felmey

Accounting Coordinator, Corporate

Henry R. Ferguson Jr.

Parking Supervisor, GBMC

Aundrea D. Harris Jr.

PSO II, 7X3, JHMI Security

Darnell Holloway

Working Supervisor, Mount Washington Housekeeping

Kenneth L. Holland

Janitor, JHHS 5300 Holabird Housekeeping

Zablon M. Karara

Manager, Caroline Garage Management

Alexis N. McNair

Administrative Assistant, JHMI Security

David A. Moore

Shuttle Driver, Bayview Shuttle

Allen Phillips

Driver C, CSC Transport

Zoila I. Sarmiento

Day Porter, Children's House JH Housekeeping

Michael Syon

Security Officer, SSS, Pine Heights Treatment Center

15 YEAR RECIPIENTS

Lemuel O. Boucher

Captain, St. Agnes Healthcare Lot

Maurice T. Davis

Working Supervisor, Juvenile Justice Housekeeping

Viola David

Working Supervisor, Mercantile Housekeeping

Myra Duarte

Janitor, Mount Washington Housekeeping

Daren S. Ebron

Driver C, Transportation Ground Services

Curtis Hamm Sr.

PSO II, 3X11 JHMI Security

Keith M. Kittrell

Security Officer, 4X12 JHMI Security

Albertha Miller

Working Supervisor, Bond Street Housekeeping

Lawrence G. Moore Jr.

Security Officer, 8X4 JHMI Security

Timothy Reed

Driver, Lead, CSC Transport

Joann Stanley

Dispatcher, JHMI Shuttle

Lakeita Y. Waters

Janitor, 1830 Building Housekeeping

20 YEAR RECIPIENTS

Joseph A. Beglan

Information Systems Manager, Corporate

Vadney Bell

Janitor, Surgical Center Of Baltimore Housekeeping

Carolyn Blagmond

Attendant/Cashier, Rutland Garage

Diane L. Brocato

Compensation and Benefits Manager, HR

Dagry Frank

Janitor, Mercantile Housekeeping

Karen C. Hawkins

Janitor, Asthma Center Housekeeping

Ecliffe M. Henriques

Driver B, CSC Transport

Doris Johnson

Attendant/Cashier, Orleans Street Garage

Jeston L. Jones

Working Supervisor, Project Work

Evelyn S. McNeely

Assistant Manager, Mount Washington Housekeeping

Anthony L. McPhail

Janitor, JHBMC Mason F. Lord Building

Charles R. Stewart Jr.

PSO II 11X7, JHMI Security

Darryl S. Thompkins

Director of Operations, Shuttle and Fleet

Antonio R. Wolfe

OIC/SGT, JHHP, JHMI Security

25 YEAR RECIPIENTS

Pattie A. Green

Janitor, Medical Mutual Housekeeping

Anna M. Hall

Working Supervisor, Bayview 301 Building Housekeeping

Sandra M. Holt

Office Assistant, HR

Tony M. Johnson

Security Officer 12X8, JHMI Security

Gloria A. Kittrell

Working Supervisor, Medical Mutual Housekeeping

Dorothy A. Miles

Janitor, Hackerman Patz

Joyce L. Taylor

Mercantile Housekeeping

Sandra M. Thompson

Area Manager, Commercial Housekeeping

30 YEAR RECIPIENTS

Carolyn Y. Franklin

Security Officer, 4X12, JHMI Security

Joan T. Jefferson

Security Officer, 4X12 JHMI Security

Thelma L. Miles

Attendant/Cashier, McElderry Garage

Patricia Ramsey-Lipscomb

Area Manager, JHBMC Mason F. Lord Housekeeping

Leonard Robeson

Security Officer, 8X4 JHMI Security

Theodore Tahinos

Maintenance Supervisor, JHH

Daniel D. Taylor

Security Officer 4X12, JHMI Security

Maggie M. Thomas

Janitor, Corporate Office Housekeeping


35 YEAR RECIPIENTS

William K. Brown

Security Officer, 12X8 JHBMC Security

Jerome Manning

Security Officer, 4x12 JHBMC Security



INFLUENZA VACCINE REQUIREMENT

As we continue our efforts to prevent the spread of COVID-19, it will be more important than ever for employees and staff to receive a flu vaccination this year. **All BSI employees working at JHU/JHHS/JHMI accounts are required to receive a flu vaccination by Friday, November 20th.**

There are now three (3) options for employees to receive FREE influenza vaccinations. Along with receiving the vaccination from OHS, or their primary care doctor, employees now have the option to use a Walgreens voucher at multiple Walgreens sites. For more information, please contact Human Resources 410-563-6949.

IS YOUR LIFE INSURANCE BENEFICIARY UP-TO-DATE?

As a reminder, you can change your **life insurance beneficiary** at any time by coming to the HR department and revising your form. You should consider changing your beneficiary when you have a lifestyle change such as: marriage, divorce, death of your beneficiary, birth of a child, etc. The last signed beneficiary form on file, is what will be used to file a claim with the life insurance company. Please contact the HR department at 410-563-6949 if you have questions.

HEALTH CORNER: *ADHD and CHILDREN*

ADHD stands for attention deficit hyperactivity disorder, one of the most common childhood disorders. Symptoms include inattentiveness, impulsivity, and hyperactivity, but they differ from person to person. ADHD was formerly called ADD, or attention deficit disorder. Both children and adults can have ADHD, but symptoms always begin in childhood. Children with ADHD may have trouble sitting still, following directions, and completing tasks at home or school.

THREE CORE SYMPTOMS OF ADHD IN CHILDREN:

- Inattention
- Impulsivity
- Hyperactivity

According to the Center for Disease Control and Prevention (CDC) an estimated 6.1 million children ages 2 to 17 were reported to have attention deficit hyperactivity disorder (ADHD) in a 2016 parent survey. This is an increase from 2003 when 4.4 million children were diagnosed with ADHD.

THERE ARE TWO TYPE OF THERAPIES FOR ADHD TREATMENTS:

Medication therapy: Taking medication as directed can be an effective treatment for the condition. Of the children with ADHD, 62 percent take medication.



Early Behavioral therapy

(recommended for younger patients): For children 6 and younger, the American Academy of pediatrics (AAP) recommends behavioral therapy before medications are prescribed.

If you have a child that may have ADHD please contact their primary care pediatrician to discuss best options for you and your family.

Please visit www.EHP.org or www.cdc.gov/ncbddd/adhd for more information.



**DO YOUR CIVIC
DUTY ON
NOVEMBER 3, 2020
AND VOTE!**

NEW HIRES



Elizabeth Jill Archer
Recruiter,
Human Resources



Carla Martin
Administrative Assistant,
Property Management

PROMOTIONS



Antoinette Thomas
Supervisor,
JHMI Shuttle

CONGRATULATIONS to Yolanda Beckett, JHBMC Security Officer for participating in the Live Near Your Work program.

Yolanda received: \$15,000 from the South East Grant,
\$2,500 from Broadway Services,
+ \$2,500 from Baltimore City,

TOTAL \$20,000 towards closing and settlement cost on her brand new home!



Want to receive free money too?
The Live Near Your Work program was developed to provide financial assistance towards an employee's home purchase. The home must be in Baltimore City.

Please contact Human Resources at 410-563-6949 to request additional information and the application.

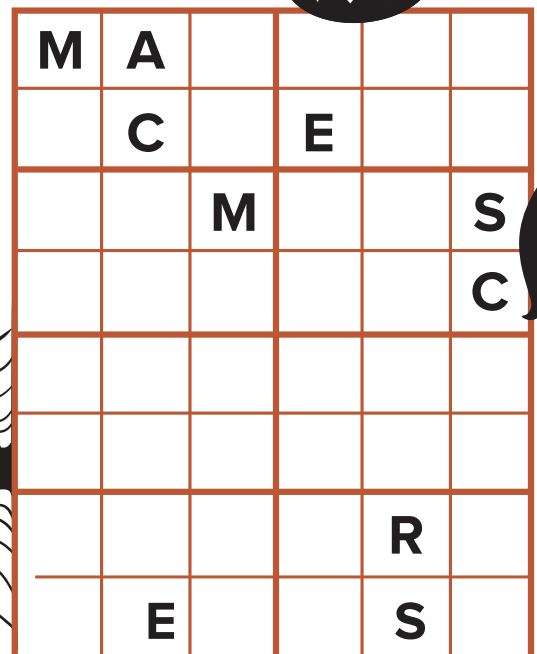


DON'T FORGET!!

Don't forget to update name, address, cell phone or telephone number changes. If you need to update your demographic information, please call the Human Resources office at (410) 563-6949.

"Estamos buscando aumentar nuestra diversidad. Si conoce a alguien que busca un trabajo en el servicio de limpieza, la seguridad o la conducción, visite nuestro sitio web o visite nuestra ubicación para completar una solicitud."

SCREAM



Kudos

The “Golden Hearts” Awards Program is designed to acknowledge employees who demonstrate outstanding service excellence and inspire others to do their best. All nominated employees are eligible to be selected as quarterly and annual award winners, with cash prizes and organization wide recognition. Congratulations to all!

EMPLOYEES OF THE MONTH

JULY 2020

Joseph Redd, JHMI Shuttle Driver
Cypriana McBride,
Day Porter, Creative Alternatives

AUGUST 2020

Joseph Smith, Janitor, Alpha Commons
Kehinde Disu, PSO, JHMI
Robert Matthews,
Security Officer HCGH

SEPTEMBER 2020

Latia Ross, Security Officer, JHMI
Donettia Wilson, PSO, JHMI
Brandi Purdie, SRU, JHMI
James Oteri, Parking Enforcement
Officer, Bayview Lot
Carnether Proctor,
Security Officer, JHMI

EMPLOYEES OF THE YEAR

Frank LeRoy, Mt. Washington, Security
Supervisor, Silver Star, EOY
Derrick Frazier, Security Officer,
HCGH, Presidential Award of Valor
Kelvin Atkinson III, HR Assistant
Dominique Johnson, Accounts
Payable Coordinator
Raymond Kikola,
Maintenance Supervisor

JANITORIAL



Glendora Small,
**Janitor, Bayview
Housekeeping**,
was given KUDOS
from Paul Kowzan,
Recreational
Supervisor at

Hopkins Elder Plus: “Glendora has
done an excellent job of keeping
the facility clean while maintaining a
friendly and caring demeanor. I would
like to applaud her hard work and
dedication.”



Tyrena Dorsey,
**Janitor, Cummings
Courthouse**, was
given a job well done
by the judges for her
attention to detail
and work ethic: “We

love how she cleans.” Also, Derrick
Dias, Court Technologist, says: “She
does a good and thorough job.”

SECURITY



**Carnether
Proctor, Security
Officer, JHMI**,
was commended
by RN Hastings:
“Ms. Proctor is an
exemplary employee

and greets everyone with a smile. She
is always dressed professionally and
properly equipped for the pandemic.
She is cheerful and friendly and asks
proper questions of patients and family
members to best assist with safely
directing them to where they need to
go within the hospital. She is a
hard-worker and is professional.”



Charles Dailey,
Security Director,
Silver Star, was
commended by
Suzanne Kozarski,
Asset Manager,
JHFRE: “Charles

Dailey is a phenomenal employee. He
goes above and beyond and is much

appreciated and valued. He treats our
real estate assets like his own and
he is a true part of our team. He has
a pleasant disposition and follows up
with updates and closures on tasks.
He offers assistance, guidance, and
solutions. I can always count on him to
be available. We hope to have him on
our team in years to come! He stays on
top of the daily operations at Keswick
and Mt. Washington, as well as Stieff.”



**Security Officer,
Andrew Stevenson**,
JHMI, was
commended by RN
Haley, Department of
Psychiatry: “Officer
Drew consistently

excels in his operations. He is always
in uniform, wearing his mask, and
courteous to all who come across
him. He kindly stops all who are not
wearing a badge and directs/redirects
those who need it in a courteous
manner. He shows inclusion for all and
creates a welcoming environment.
He gives a positive first impression, is
engaging and leaves a smile on many
faces as they walk beyond his desk.
He never wavers his positive attitude
and attentiveness while working his
post, which gives us a sense that we
are being kept safe.”

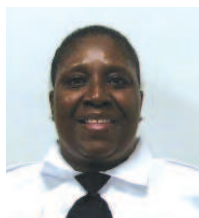


**Security Officer,
Shatasia Hilliard**,
JHMI Security,
was commended
by Senior Security
Director, Fred Taber:
“She was very

professional and challenged me when
I entered the lobby. I advised who
I was, her Senior Director, and had
business on the 5th floor Security. Tell
her I appreciate her doing a great job.”



Security Officers, Shameara Gilliam, Takia Parker, Tisha Davis, Winda Sketers, JHMI, were commended by Pamela Boone-Guercio, Nursing Administration for an awesome job at JHOC from entrance: "Despite resistance from the employees regarding the new employee enter and exit process, they maintained an efficient safe patient flow on the first floor. They stood when interacting with patients, were proactive in finding patients for the staff, cleaned wheelchairs and transported patients. They were a pleasure to work with and were fully aware of the environment. Thank you for your support and partnership."



Security Officers, Olatunji Olasupo, Joshua McBain, Yaqoob Saleem, Zandra Bryant, HCGH, were commended by Clinical Coordinator Debbie Billings, Pediatric Department: "The staff of the pediatric emergency

room want to recognize the officers for their outstanding commitment to compassionate patient care. We had a complicated 6-year old autistic patient come to the ED that was spitting, biting, running all over, banging and throwing items. She required a lot of patience and guidance from all of us. The officers were calm with her and would redirect any negative behavior with positive comments. Truly remarkable teamwork to keep her safe."



Security Officer 1st Class Kevin Blackmon Jr., JHMI was commended by RN Williams: "I want to call out the fantastic work

of Kevin in the roaming position this past weekend. He was an absolute pleasure to work with and was amazing with the patient. We had a difficult patient that needed to be transported to CT multiple times on Sunday. Kevin provided safe and effective care, ensured restraints were safely tied, and was willing to help us along every step of the way. We could not have done it without him."



Security Officer Chauntez Wilkerson, JHMI, was commended by Associate Medical Director Susan Peterson, M.D.

Ms. Peterson states: "A huge thank you to the security team. They were helpful to me with a difficult patient in the EACU that I had to chase all the way out to the circle. A nurse called the team and I asked an officer who saw me following the patient to help and everyone responded. Please pass along my gratitude for their professionalism and keeping our teams and patients safe."



Security Officer, Bernard Lee, JHMI, was commended by RN Urbanowski: "We had a difficult patient that was extremely

needy and required constant reassurance. Officer Lee went above and beyond the call of duty. He was there for me and the patient. He talked to and sat close to the patient, treating him like a person. He allowed the patient to express his needs and sought to understand how to help him. Officer Lee took control of the situation. He was confident and able to de-escalate the situation. He is an incredible member of the team."



Security Officer Pamela Taylor Forbes, JHMI, was commended by Dineashea Jackson, Department of Corporate Security:

"One of the many challenges is enforcing the no visitor policy. As I was sitting in the hall there was a lady in a chair. Officer Taylor Forbes politely asked if the person had an appointment and then explained the visitor policy, offering several options to the visitor on waiting for her family member. I was impressed with her approach and compassion she displayed which ended the encounter with a positive result. The visitor left and appeared in a positive frame of mind. Officer Taylor Forbes is an example of what we do well."



Security Officer Janell Hawkins, JHMI, was commended by Natasha Hilton, Project Administrator from Ambulatory

Services: "HUGE Kudos to Officer Hawkins who went above and beyond to explain the visitor policy and remind

people to maintain social distancing. I got a chance to work closely with her and was impressed how well she handled a very busy day with over 1000 patients being screened."

TRANSPORTATION



Donald Stokes, JHMI Shuttle Driver, was commended by JH employee Vanessa Williams stating: "Donald is the driver for the

Bond Street shuttle route. Ever since my first meeting with him, I have found him to be nothing but an exemplary driver. Donald is consistently prompt and efficient, even when weather conditions are challenging. There have been winter days Donald persevered when other drivers may have recoiled from weather conditions. Donald maintains his fortitude throughout. He is unfailingly kind and pleasant to all."

PARKING



Parking Attendant/Cashier, Catherine Grimes, Rutland Garage, was commended from the family of a patient, for her kind service:

"We consider you to be a friend. You have been such a bright spot in our many years of Hopkins visits! Peter's face lit up when we told him we'd be seeing you. So happy to have you as our friend!"



Parking Attendant, Bayview Lot, Samwel Onuonga, was commended from a customer, Larry Harris: "After I got myself into a

compromised position, Samwel acted in a most professional and friendly way to help me recover. He checked my credentials, asked if I was having

a medical problem, decided I was not totally insane, then made a call to my wife who was shopping. Satisfied that I was not a nutcase and just a lost old man, Samwel gave us both travel instructions, then waved us off on our merry way home. Samwel refused to accept a tip even though I pressed hard to reward him for service. He said, "Glad I could help." Samwel is a true professional Samaritan. Such behavior is rare in these troubled times and deserve notice."



Brendan Beatty, Parking Attendant, Caroline Garage, was commended by JH Lifeline employee Alan Shankroff stating: "Last night

as I was leaving, I had a delightful exchange with the lead cashier in the Caroline Garage. He processed my ticket and I thanked him for the effort on my behalf on what must be a time-consuming process throughout the day. He replied with an enormous smile that he was happy to be busy. The parking team is committed and hardworking. I am convinced our garages are the cleanest in the area."

MAINTENANCE

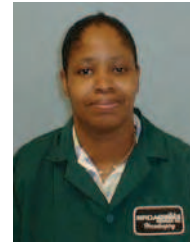


Ryan Rumenap, Building Engineer, Maintenance Administration, was commended by Myioshi Gubbings, Infection Control:

"Ryan is the epitome of customer service! He is helpful and never says no. He is polite and always has a smile on his face. Ryan is the best, and our department is very grateful for his continued help."

If you have a kudo or commendation to share, please contact Leah Reppert, HR Leave Specialist at 410-563-6945 or email lreppert@broadwayservices.com.

BSI MOURNS THE LOSS OF THEIR OWN



Alice Hinton

Janitor

Annapolis Capitol Complex
Hired: 4/10/2006 – 10/14/2020



Richard Parham, Jr.

PSO JHH Security
3X11

Hired 3/2/2020 – 8/18/2020



Shirl Pettigrew

Parking Attendant
JHH Rutland Garage
Hired 10/2/2018 – 9/9/2020

WANT TO SHARE A STORY?

If you have a story to share or an idea for the newsletter, please contact Brentina Horshaw, Vice President of HR at 410-563-6942 or email at bhorshaw@broadwayservices.com.

BROADWAY'S BEST – EMPLOYEES OF THE MONTH



JOSEPH REDD, SHUTTLE DRIVER, JHMI

Joseph was awarded employee of the month for July 2020. Mr. Redd started as an evening driver and quickly mastered his assigned route, learning additional routes, and transitioning into a daytime position.

He trains incoming drivers and is quick to help the team cover routes when needed. Mr. Redd transports precious cargo, local senior citizens, and patients. His passengers describe him as kind, patient, understanding, and they look forward to riding with him regularly.



JOSEPH SMITH, JANITOR, ALPHA COMMONS

Joseph was awarded employee of the month for August 2020. Joseph always comes to work in great spirits and is ready and willing to help anyone who needs it,

along with completing his duties. The clients praise him, and he is a wonderful asset, going above and beyond his position, making sure his area is neat and clean. He has perfect attendance.



CYPRIANA MCBRIDE, DAY PORTER, CREATIVE ALTERNATIVES

Cypriana was awarded employee of the month for July 2020. Cypriana takes pride in what she does and is professional. A person who has worked in the building for

over 16 years said that no one has performed her duties better than her. Her clients say she exceeds their expectations and is a great person to work around. She is a great example of what a Broadway Services employee should be.



PSO KEHINDE DISU, JHMI

Kehinde was awarded employee of the month for August 2020. PSO Disu is a model of professionalism. He is very dedicated and hardworking, who consistently displays an upbeat and

positive attitude in his day to day interactions. His uniform is always above the set standards. PSO Disu is punctual and performs his duties in a proactive manner. He is dependable and trustworthy.

PRESIDENT OF VALOR AWARD

Security Officer Derrick Frazier II, Howard County General Hospital

Security Officer Frazier was escorting a patient to the locked behavioral unit, when the patient attempted to escape. While Officer Frazier was stopping the patient from entering a room, the patient pulled out a knife. In the scuffle, Officer Frazier along with other officers tackled the patient, securing the knife to protect other patients, visitors and staff in the Emergency Room. Officer Frazier was stabbed resulting in him being transported to Shock Trauma.

As you can imagine, BSI is very proud of this officer and his resilience. On

his drive home from shock trauma, his concerns were his fellow officers and when he could return to duty. Officer Frazier continues to report daily with one of the most upbeat attitudes and contributes to the security department. To date, he is a model BSI employee and JH officer.

Thank you Officer Frazier, for your bravery and quick actions possibly saving other lives.

Congratulations for receiving the Presidential Award of Valor!





**SECURITY OFFICER,
ROBERT MATTHEWS
HCGH**

Robert was awarded employee of the month for August 2020. PSO Matthews shows a fantastic mix of courage and compassion on tough calls. He is thoughtful and giving toward his fellow officers helping to raise shift morale. He has many moments of standout service including apprehending a fleeing psychiatric patient on foot by himself until reinforcements arrived.



**SECURITY OFFICER
LATIA ROSS, JHMI**

Latia received employee of the month for September 2020. SO Ross had been trained to patrol Bloomberg Units when she started in 2019. During her time patrolling, she had made herself known to staff in the Bloomberg building. She is polite and professional with staff. Officer Ross was assigned to additional units. She uses her knowledge of the units to assist clients and visitors of the hospital. She greets all visitors and staff with a smile on her face to make their day. She loves to help others, takes time to assist others, is dependable, and makes good decisions.



**PSO DONETTIA WILSON,
JHMI**

Donettia was awarded employee of the month for September 2020. PSO Wilson is an industrious officer who consistently displays a very amicable and positive attitude in her day to day interactions. Her uniform is always above set standards. She is always on time for work and performs duties in a proactive manner. She is reliable and trustworthy.



**BRANDI PURDIE, SRU,
JHMI**

Brandi was awarded employee of the month for September 2020. SRU Purdie was a PSO. Her great work ethic, positive attitude in her day to day interactions solidifies the kind of worker she is. She fits well in her new role and it is well earned. SRU Purdie is a self-starter who is on time, neatly dressed and ready to perform her duties.



**CRYSTAL HAYES,
SECURITY OFFICER,
SILVER STAR**

Crystal was awarded employee of the month for September 2020. SO Hayes is reliable and dependable. She has no problem working other sites. She assists other posts on weekends. SO Hayes understands the importance of customer service and brings a sense of dedication, professionalism, and responsibility to the job every day.



**JAMES OTERI, PARKING
ENFORCEMENT
OFFICER, BAYVIEW LOT**

James was awarded employee of the month for September 2020. James always comes to work ready to work. He will give you 100% effort on any work task at this account. He will always ask if there is anything else he can do to assist with operations.

**CONGRATULATIONS MT. WASHINGTON JANITORIAL EMPLOYEES
ON YOUR BROADWAY'S BEST AND LONGEVITY AWARDS!**



BSI MANAGEMENT AND ADMINISTRATION EMPLOYEES OF THE YEAR



KELVIN ATKINSON, HUMAN RESOURCES EMPLOYMENT ASSISTANT, HUMAN RESOURCES DIVISION

With lots of positive feedback from BSI staff members, we would like to thank you for your diligence, self-motivation as well as dedication. You have been a source for inspiration. Your jovial, optimistic, and always willing to help attitude among your peers have been wonderful. You are an important asset to the team. We are truly grateful to have you as a member of our HR Team. Keep up the great work!



FRANK LEROY, MAJOR, MT. WASHINGTON SECURITY, SILVER STAR SECURITY DIVISION

Major Frank Leroy has been with Broadway Services since 2002. Frank's managerial responsibilities includes Johns Hopkins at Mt. Washington and Johns Hopkins at Keswick security. Frank was highly recognized for his outstanding performance during a recent audit. He was very instrumental in achieving and accomplishing results. Frank's technical savvy is critical when it comes to troubleshooting and "glitches" that may arise when overseeing the campuses complex security monitoring equipment. Frank inspires his subordinates to achieve their fullest potential by a "lead by example" philosophy. Major Frank Leroy has been an asset to the Silver Star Security team and an excellent representative of Broadway Services.



RAYMOND KIKOLA, GROUNDSKEEPER SUPERVISOR FOR JHBMC, PROPERTY MANAGEMENT DIVISION

Raymond has great pride and dedication each day he works to maintain the neat, clean, and attractive appearance of our campus. He keeps a positive attitude regardless of the circumstances whether it be oppressive heat of a hot summer day or the bitter biting wind of a dark morning. His crew has the greatest of respect for him.



DOMINIQUE JOHNSON, ACCOUNTS PAYABLE COORDINATOR, ACCOUNTING DIVISION

I am pleased to nominate Dominique Johnson for Broadway's Best/Employee of the Year for 2020. Dominique does an outstanding job of making sure all BSI's bills are paid on time and does an excellent job of maintaining accurate records. She is always willing to take on additional responsibilities and will do anything we ask of her. She is a very reliable, dedicated, and hardworking member of our team. Nothing is ever too much trouble. Dominique is professional and always has a smile on her face and has something positive to say to everyone! She is a wonderful person and employee and is the true definition of Broadway's Best. Thank you, Dominique, for everything you do for Broadway Services. You are an asset to BSI and your efforts are recognized and greatly appreciated. We are so fortunate to have you as part of our team! Thank you for a job well done!

SAFE DRIVERS AWARDS *August, September, October 2020*

Alonzo Ray	1 Year
George Foster	1 Year
Leon Williams.....	1 Year
Dominic Wagstaff	1 Year
Gail Lucas	1 Year
Melvin Davis.....	2 Years
Nathan Hall	2 Years
Terry Butler	2 Years
Charles Jackson	2 Years
Denise Wiggins.....	2 Years
Vaughn Johnson.....	2 Years
Allen Phillips	3 Years

Carlton Lane	3 Years
Kiayana Leach	3 Years
Shawn Coombs.....	3 Years
Ronald Goodman.....	4 Years
Anthony Turman	4 Years
Pamela Brown	4 Years
William Collins	4 Years
Andrea Rawles	5 Years
Gideon Susbilla.....	5 Years
Timothy Reed	9 Years
Daren Ebron.....	12 Years



This FALL 2020, the JHU Department of Human Resources/ Office of Strategic Workforce Development will have several events/workshops for career training and professional development. BSI employees are invited to attend the workshops. All meetings will be conducted via zoom. The zoom meeting details will be sent to employees who have registered. To register please call 443-997-4587.

**THURSDAY,
NOVEMBER 5TH, 2020
12 – 1 PM**

Collaboration, College, Career: College Readiness and Connections to Academic Success!

Considering enrolling in college or training courses? Anxious about where to begin or how to prepare? Do you want to explore how training can advance your career route? Join us for this informative talk about ways to overcome the fears, uncertainties, and hesitations about attending college or training programs. We will also examine all supports, both inside and outside of Hopkins, available to you in order to successfully map and complete your lifelong learning goals.

**TUESDAY,
NOVEMBER 10TH, 2020
12 – 1 PM**

Interviewing at Your Best!

Want to present your best self during an interview, shadow day, or departmental information session? Stressed about delivering a lasting impression for hiring managers and recruitment personnel? We invite you to bring your lunch and to visit with us in this interactive presentation on showcasing your training, skills, and experience and making your professional brand resonate! (Digital interviewing will also be addressed!)



BSI'S 2021 UNITED WAY CAMPAIGN IS UNDER WAY!

Our annual United Way of Central Maryland campaign began on Monday, October 19, 2020 and will run through Friday, November 20, 2020. We would like to thank those employees who have already turned in their contribution forms! We are grateful for your continuing generosity year after year. With the COVID-19 pandemic this year, more people need assistance through United Way of Central Maryland, and we can help!

We have fantastic prizes for our drawing on December 3rd for everyone who contributes **at least \$52.00. Every employee who contributes a minimum of at least \$1.00 per week through payroll deduction is eligible to be in the drawing for this year's prizes – a TCL 50" 4K UHD Smart Android TV, (5) \$50.00 Visa Gift Cards and (8) \$25.00 Walmart Gift Cards!** Refer to the packet that was stapled to your paycheck on October 16, 2020 for all the details.

Remember, whatever you give, gives hope! We are changing the odds for families and communities. We can do this together!

