

On Broadway

A NEWSLETTER FOR THE EMPLOYEES OF BROADWAY SERVICES, INC. / MAY, JUNE, JULY 2023

THE PIECES THAT MAKE UP *41 Years* of BSI

Silver Star
Security

Janitorial
Services

JHM
Security

Parking Facility
Management

Property
Management

Transportation/
Transport Services



PRESIDENT'S MESSAGE – JULY 2023

This year Broadway Services celebrates 41 years in the business of providing quality service to our customers and clients in the Baltimore, Washington, and Annapolis area. What started as a small security division to serve Johns Hopkins Health Services had become a company with six divisions that continues to serve Hopkins and that has expanded to include a variety of clients who seek our services. Any success that we have had is directly attributable to you, our family of workers. You serve as our public relations representatives every day as you do your jobs, you represent all of us as you interact with customers, and you tell the Broadway story by the way in which you go about the tasks assigned to you at your work sites. Thank you for representing us so well.

We have recently completed our Employee Engagement Survey across our divisions. We do this to get a pulse of the working community at this time in our history. We have been blessed to have workers who fought it out through the COVID pandemic and continued to work while taking necessary precautions, and we have been fortunate to be serving clients who value the quality people we send them each day. This year's survey indicated overall satisfaction with the following:

- Communication and feedback from managers/supervisors
- The resources provided to get the job done
- Overall support from those in charge.

The survey also indicated a need to take a closer look at:

- How company concern for the individual worker is expressed
- Solving on-the-job problems.

In the general comments section, many of you commented on the following:

- How good the company medical benefits are
- Your relationship with your supervisors and your co-workers
- The desire to keep compensation and PTO in the forefront for consideration.

We will continue to address the areas you all have brought up, and we will continue to seek your input as to how best to do this. It was very rewarding to read the many who responded to the general comment section with their impressions that this was a good company to work for, one which can sometimes feel like family. Again, my thanks to all of you who took the time to respond and who shared your concerns with us.

Speaking of the Broadway family, we were very sorry to learn this week of the passing of our own **Michael Braxton**, who worked for the Housekeeping/Janitorial Services Division, handling all of the equipment used therein and being responsible for the repair and upkeep of all of the machinery used by our staff. Michael was in his 30th year with Broadway, having begun his working career with Baltimore Rebuilders and operating a door-to-door car repair service with his brother, Marlo, who is another trusted BSI employee. Michael was the third oldest boy in a family that included 4 boys and 2 girls, and he was the father of two, his daughter, Leslie Smith, and his son, Michael, Jr. It is no exaggeration to say that this man never said "no" to a request for help. The East Monument Street campus was well served as this "repairman" took care of any and all cries for help that came his way. His trusted sidekick in the warehouse, Malcolm, served as his chauffeur as they would travel to a site, even though Michael would sit in the driver's seat until they were ready to go. He is survived by his children and by his sister, Toni, and his brothers, Marlo and Karl. There is a big hole in our hearts here as we mourn his loss. No one worked harder, and he would refuse all offers to remunerate him for his services, unless it was from Dunkin' Donuts or some other eating establishment. He will be sorely missed, as will his catchphrase heard nearly every day here, "TIGHTEN UP." May he rest in peace.



Sincerely,

Peter Seidl
President
Broadway Services, Inc.

PLEASE BE SURE TO FOLLOW BROADWAY SERVICES INC. ON FACEBOOK / INSTAGRAM

<https://www.facebook.com/broadwayservicesinc> / <https://instagram.com/broadwayservicesinc>



HAPPY RETIREMENT FREDDIE MCCALL

Freddie joined Broadway Services in September 1994. Although, Freddie has worked at several commercial sites, he has worked for the Janitorial division the entire tenure. He was specifically utilized for working with the Project crew, his last years before retirement. Freddie's plans for retirement are to spend time with his family, relax around the house, all while drinking some of his favorite beverages. Freddie, after 29 years of hard work and dedication, BSI thanks you! Please enjoy this well deserved, new and exciting chapter in life!

*Best wishes to you for a healthy,
happy and great retirement!*



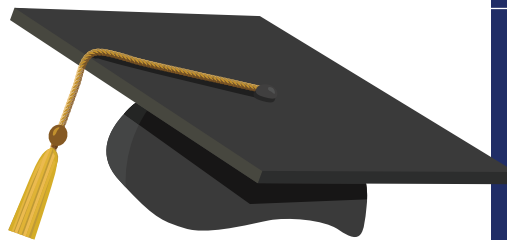
FREE GED CLASSES

Broadway Services is now offering FREE General Education Development preparation classes for employees. BSI will pay for GED test prep classes through Baltimore City Community College or Baltimore County Community College.

Eligibility requirements:

- Must be an employee for 1 year (full- or part-time)
- Must complete the program within 2 years
- First come, first served (limited to 10 employees enrolled a semester)

If you are interested in pursuing your GED certificate, please call the Human Resource desk at 410-563-6949.



BSI SUPPORTS MEALS ON WHEELS

Broadway Services was proud to sponsor "Meals on Wheels" at their big event on May 18, 2023. The "Night of a Million Meals" was held at the American Visionary Arts Museum. Over 20 chefs and beverage vendors, hundreds of sponsors and guests, and musical groups joined the Million Meal Movement to raise money in support of Meals on Wheels of Central Maryland. Some of BSI's Corporate employees were there to show support for this wonderful cause.

Pictured: George Sorna, Employee Relations Manager at The American Visionary Arts Museum for Meals on Wheels event.

BSI MOURNS THE LOSS OF OUR OWN

MICHAEL L. BRAXTON, SR.
Maintenance Mechanic,
Janitorial Division
Hired – 8/23/1993

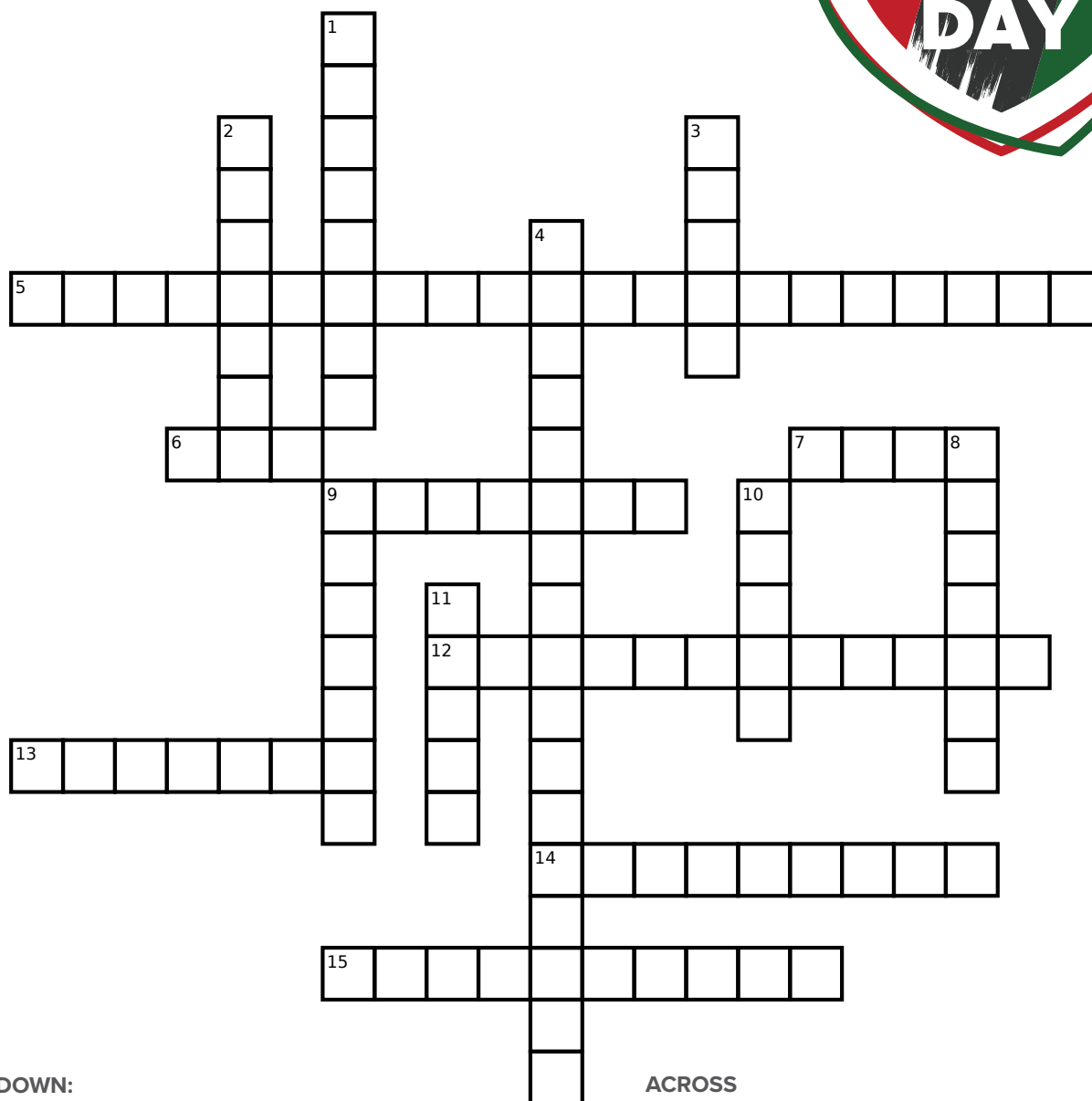


The Monument Street office suffered a major loss on July 11th, from the passing of our very own "repairman" Michael. His presence will be sorely missed.

May Michael's memories be forever with the Broadway Services' family.



JUNETEENTH CROSSWORD PUZZLE



DOWN:

1. Juneteenth falls on this day in June
2. "On Juneteenth" author Gordon-Reed
3. President who signed Juneteenth into law as a federal holiday
4. Southern states that seceded from the Union in 1860–61 and where the Emancipation Proclamation freed enslaved people
8. President who signed the Emancipation Proclamation
9. The study of change over time, the study of the events, people, and issues in the past
10. "Juneteenth" novelist Ellison
11. First state to designate Juneteenth as a holiday

ACROSS

5. Title of the song also known as the Negro National Anthem
6. Traditional color of drinks and food during Juneteenth
7. "Grandmother of Juneteenth" Lee
9. A special day of celebration
12. Celebrating Juneteenth honors this
13. Union general who read federal orders to inform enslaved African Americans of their freedom in 1865
14. A combination of customs and beliefs within a group of people
15. Holiday also called Emancipation Day and Freedom Day

MyCHART BILLABLE NOTICE

BSI employees who receive EHP healthcare should have received a notice that MyChart messages may become billable.

Starting July 18, some nonurgent Johns Hopkins Medicine MyChart messages submitted by patients may be billed. While most messages will NOT be billed, some messages require more time for review and response. If replying to a message takes more than five minutes and requires clinical judgment, the clinician may bill insurance for medical advice messaging.

With virtual options becoming a standard part of health care, some insurance companies now recognize MyChart medical advice messaging as a covered service. EHP view’s this change as a way to make sure clinicians have the time they need to review and respond appropriately to your concerns, just as they would with an in-person or video visit.

What type of MyChart messages will be billed to insurance?









Most MyChart messages you send will NOT be billed, but here are some examples of patient-initiated messages that qualify as medical advice messaging and may be billed:

- A new issue or symptom requiring medical assessment or referral
- Adjusting medications
- Chronic disease check-in and management
- Flare-up or change in chronic condition

You can learn more about medical advice message billing on their website www.ehp.org.



GOD BLESS AMERICA SUDOKU

 4	 3	 1	 2
 2	 1	 4	 3

Each row, each column and each of the large squares should have one of each image. Fill in the Blanks!



THINGS SENT BY A CAR ARE CALLED SHIPMENTS, THEN WHY ARE THINGS SENT BY SHIPS CALLED CARGO?



LOOKS WHO’S ELECTRIC

Captain Baker of our Security Division operates Broadway’s first fully electric vehicle which will be used by officers at Mount Washington under the direction of Charles Dailey, Senior Director of Security operations at Mount Washington. BSI looks forward to adding more electric vehicles to its fleet as we build on the “greening” of our operation.



More convenience
More privacy
More ways to access support



Introducing an online intake process for counseling services

Bypass the phone call and submit your counseling request via an online request form!

cca.eapintake.com

Intended to be a quick, easy, and discrete way to connect you to a counseling professional, our secure*, online counseling request form gathers basic demographics, provider preferences, and questions to screen for your health and safety**, which is our primary concern. Within 2-4 business days, someone from CCA will be in touch with you.

*CCA takes your confidentiality very seriously. Before submitting the form, please review the Notice of Privacy Practices in accordance with HIPAA guidelines to understand how protected health information about you may be used and disclosed and how you can gain access to this information.

**If you are experiencing a life-threatening situation, please call 911 or go immediately to an emergency room. If you are experiencing suicidal thoughts, homicidal thoughts, or domestic violence, DO NOT complete this form; please contact us at 800-833-8707.



Whether you're experiencing everyday stress or a major life challenge, let **CCA@YourService** help. The program provides you and your family members free, around-the-clock access to a range of emotional well-being and work-life balance resources.

A hand is holding a white tablet that displays the 'Counseling Services' online request form. The form is titled 'Counseling Services' and 'Online Request Form for Counseling Services'. It includes a disclaimer at the top: 'If you are experiencing a life-threatening situation please call 911 or immediately go to an emergency room. If you are experiencing suicidal thoughts, homicidal thoughts, or domestic violence, DO NOT complete this form; please contact us at 1 (800) 833-8707.' Below this is a 'Demographics' section with fields for 'Company/Institution Name', 'First Name', 'Last Name', 'Email', 'In external CCA', 'Gender', 'Address', 'State/Province', 'Postal Code', 'Date of Birth', 'City/Town', 'Zip/Postal Code', 'Type of Member', and 'How did you hear about the service?'. There is also a 'What tool were you looking to receive support with?' field.



Around-the-Clock Support for the Whole Family

Did you know? All the benefits and convenience you enjoy from CCA@YourService are available to your family members. This includes family members who live in your home or outside your home, anywhere in the U.S.

All have access to free consultation, resources, referrals, and online content related to:

- Emotional health
- Family and caregiving
- Legal and financial
- Everyday living
- Personal wellbeing
- Work-related issues

CCA@YourService: 24/7 free, confidential counseling, resources, and support for employees and their families.

CONNECT TO GET STARTED:

**COUNSELING SERVICES
REQUEST FORM:**
cca.eapintake.com

PHONE:
800-833-8707

WEB:
www.myccaonline.com
Company Code: BSI

APP:
CCA@YourService
Access Code: BSI



Special Considerations when Working with Minors

- For all minor clients (under the age of 18), a parent or guardian must call to initiate services.
- Free short-term counseling, if appropriate, will be offered to children aged 12-17. It is recommended that the first counseling session involve the parent/guardian only, without the minor present; however, children can be seen as well on the initial visit, if appropriate.
- Free short-term counseling is not available for children under 12 years old; however, CCA will offer an initial session for parents/guardians of children of any age to assist with assessment of the issue(s) and referrals for ongoing treatment through insurance.

HAPPY RETIREMENT

Congratulations to Lavern J. Brown on her retirement. After 33 years, Lavern has decided to retire from Broadway Services, as security Officer 1st class for JHH. She joined Broadway Services in 1991 and the last 27 years of the 33, was posted at the Johns Hopkins Credit Union on Monument Street. In her retirement, Lavern will relax, work on projects in her building, and as the matriarch of her family, attend to her two children, five grandchildren and four great grandchildren. Lavern, thank you for your hard work and dedication. Please enjoy this well deserved, new and exciting chapter in life! Best wishes to you for a healthy, happy and great retirement.



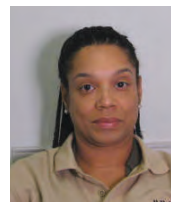
IS YOUR LIFE INSURANCE BENEFICIARY UP-TO-DATE?

As a reminder, you can change your **life insurance beneficiary** at any time by coming to the HR department and revising your form. You should consider changing your beneficiary when you have a lifestyle change such as: marriage, divorce, death of your beneficiary, birth of a child, etc. The last signed beneficiary form on file, is what will be used to file a claim with the life insurance company. Please contact the HR department at 410-563-6949 if you have questions.

NEW HIRES



Angel A. Chukwu
Administrative Assistant
Property Division



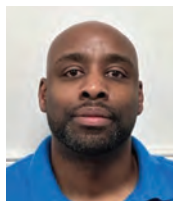
Shaneeka T. Jones
Supervisor
JHMI Shuttle Mgt



Raven N. McBride
Receptionist
JHH ADMIN



Breona G. Pearce
Employment Assistant
Human Resources



Israel Quattlebaum
Supervisor
JHMI Shuttle Mgt



Nicola R. Warren-Walker
Parking Supervisor
Orleans Street
Supv & Mgt



Sandra M. Lazo
Payroll Coordinator
Corporate

PROMOTIONS

Cymone A. Barksdale, Working Supervisor, Charles Street Janitorial

Derrick Anthony Bradford, Dispatcher, JHU Vans

Justin K. Chambers, Security Lieutenant, Stieff Security Lieutenant

Stacy J. Espino, Jr. Accountant, Corporate

John Edward Gray, Security Lieutenant, Silver Star Sec Operations

Tyhera J. Jenkins, Working Supervisor, Mitchell Courthouse Hskp

Terry E. Lawrence, Parking Supervisor, JHU PARKING SUPV

Rhonda A. Myers, Shuttle Manager, JHU East Baltimore Campus BJS Mgmt

Dana M. Richardson, Grounds Coordinator, Bayview Landscaping

Michael A. Spriggs, Working Supervisor, Charles Benton Hskp

Gerard E. Thomas, Working Supervisor, JLL Belcamp Hskp

Lakisha T. Trent, Route Supervisor, District Ct of MD People Ct Hskp

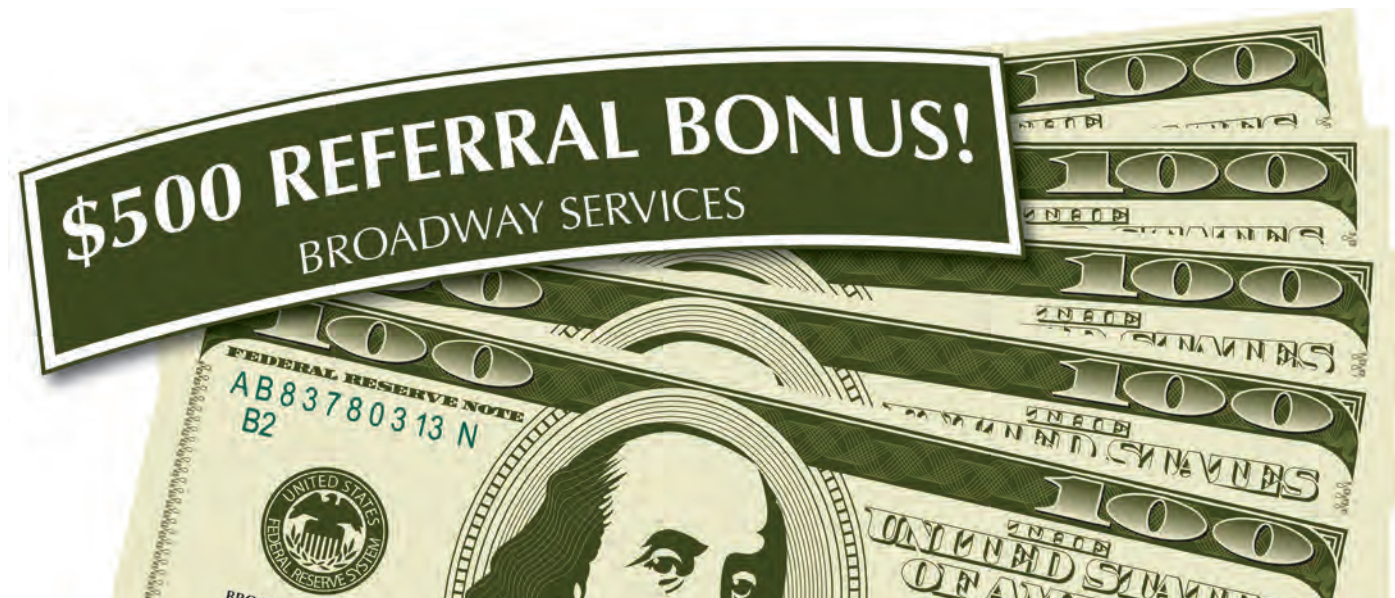
Anthony P. Trusty, Route Supervisor, Administrative Hskp

Alisha D. Wallace, ID Coordinator, JHMI Pkg Office

EMPLOYEE REFERRAL PROGRAM

BSI employees will receive \$500 for referring a qualified employee
to Broadway Services for ANY POSITION.

We are always looking for qualified employees like you.



Name of Applicant you are Referring	Last Four of SS#:
Position Applied	Date on Application
Employee's Name	Last Four of SS#
Employee's Job Title	Work Location
Employee's Signature	Date

TO BE COMPLETED BY HIRING MANAGER	
Manager's Name	Date Form Received
Work Location	
Manager's Signature	Date

Was Applicant Hired?	<input type="checkbox"/> Yes <input type="checkbox"/> No	If Yes, What is the Actual Start Date: _____	Date Eligible for Finder's Fee: _____
Signature			Date

REFERRAL PROCEDURES

1. The referring employee must submit the name of the job candidate to the hiring manager in writing (Section A) and in advance of any job offer. Under no circumstances will a finder's fee be paid for new hires without proper advance notification. The form will be attached to the BSI employment application.
2. Immediately upon receipt of the Employee Referral Form with Section A completed, the hiring manager or recruiter will complete Section B, which indicates the date of receipt.
3. To be eligible for the cash award, employees may recommend new hires for their division and/or other divisions, assuming those divisions are participating in the program.
4. Both employees, the referring employee and the referred new hire must be in active employment status at the time of eligibility.
5. Hiring departments will be responsible for tracking and arranging payment of all finder's fees. (Section C)
6. Referring employees must not make commitments or promises of employment to persons they refer. Corporate staff and management are not eligible for this incentive.
7. Referred new hires must remain continuously employed with Broadway Services for a minimum of (6) months and pass probation.



Is your credit score keeping you from buying a home?

\$20,000 in down payment assistance and financial coaching can help!

Broadway Services, in partnership with Southeast CDC and Baltimore Housing, is offering **\$20,000** in closing cost and down payment assistance to Broadway Services employees who purchase a home in one of many neighborhoods of Southeast Baltimore City.

The first step is contacting Brentina Horshaw, Director of Human Resources at Broadway Services to learn more:

Brentina Horshaw
bhorshaw@broadwayservices.com
(410) 563-6942

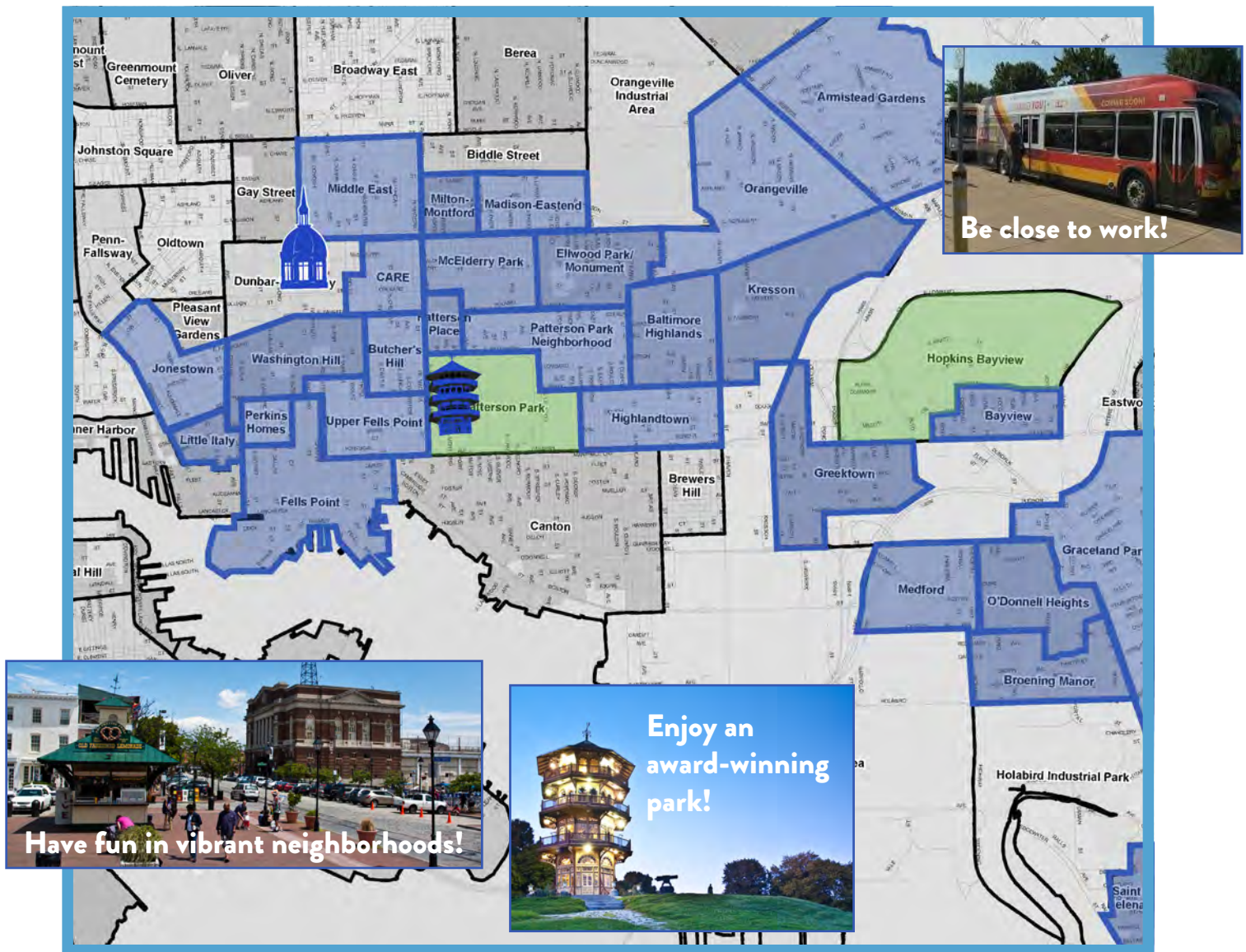


TO BE ELIGIBLE YOU NEED TO:

- Have worked with Broadway Services for at least one year, be in good standing and be a full-time employee
- Complete homeownership counseling
- Be able to get a mortgage loan
- Purchase a home in an eligible neighborhood (see map on other side)

For more info about the Southeast CDC, visit www.SoutheastCDC.org

\$20,000 in down payment assistance available!



Eligible neighborhoods:

1. Armistead Gardens
2. Baltimore Highlands
3. Bayview
4. Broening Manor
5. Butcher's Hill
6. CARE
7. Ellwood Park
8. Fells Point
9. Graceland Park
10. Greektown
11. Highlandtown
12. Jonestown
13. Little Italy
14. Madison-Eastend
15. McElderry Park
16. Medford
17. Middle East
18. Milton-Montford
19. O'Donnell Heights
20. Orangeville
21. Patterson Park
22. Patterson Place
23. St. Helena
24. Upper Fells Point
25. Washington Hill

This map is a guideline; potential home buyers interested in this incentive must contact the Southeast CDC to ensure that the address of their prospective home is eligible for this incentive.

OVERVIEW OF YOUR BROADWAY SERVICES HOURLY BENEFITS

BENEFIT		EFFECTIVE 7/1/23		
MEDICAL - EHP Opt. 1 - Care through a network doctor Opt. 2 - Doctor outside EHP network Emergency Room		pays 100% after \$15.00 regular office co-pay pays 100% after \$25.00 specialist office co-pay pays 70% of Allowed Benefit after deductible \$150.00 co-pay (waived if admitted)		
VISION CARE (ONCE EVERY 12 MONTHS) Exam through Superior Vision network Eye wear through Superior Vision network Exam and eye wear outside of network		Employees and Dependents pays 100% after \$15.00 co-pay pays up to specified amount pays up to lesser specified amount		
PRESCRIPTION DRUGS (IN-NETWORK)		34 Day Supply	90 Day Supply	Mail Order 90 Day Supply
Generic Drugs (lowest co-pay)		\$10.00	\$30.00	\$20.00
Preferred Brand (middle co-pay)		\$20.00	\$60.00	\$40.00
Non-Preferred Brand (highest co-pay)		\$30.00	\$90.00	\$60.00
DENTAL Class I Diagnostic/Preventive Class II Basic Services Class III Major Restorative	IN-NETWORK 100% covered in full 80% covered 50% covered (\$50 deductible)		OUT-OF-NETWORK 100% of Allowed Benefit 80% of Allowed Benefit 50% of Allowed Benefit (\$50 deductible)	
EMPLOYEE CONTRIBUTIONS FOR MEDICAL AND DENTAL COVERAGE		Your weekly cost:		
		<u>Medical</u>	<u>Dental</u>	
Individual		\$26.00	\$2.00	
Employee/Child		\$51.00	\$3.00	
Employee/Spouse		\$58.00	\$3.00	
Family		\$74.00	\$4.00	
SHORT TERM DISABILITY (Income Protection Plan)		pays 60% of weekly base pay up to 12 weeks (company paid benefit)		
LIFE INSURANCE Basic Life and AD&D Supplemental Life and AD&D (Optional)		pays one times annual salary (company paid) pays one or two times above annual salary (employee pays, if elected)		
AFTER-TAX SAVINGS		save up to 6% of pay, company matches 3%		
EMPLOYEE ASSISTANCE PROGRAM		company paid benefit through CCA@YourService		
LEGAL PLAN		through MetLife at \$15 month (\$3.47 week)		
PET INSURANCE		through MetLife (individual quotes)		
HOME AND AUTO POLICY DISCOUNTS		through Farmers Insurance (individual quotes)		
PAID TIME OFF (PTO)		full time employees; based on years of service		
SICK AND SAFE LEAVE		part time employees working 12 or more hours per week		
HOLIDAYS		seven (7) paid holidays		
BEREAVEMENT LEAVE		pays up to three (3) days (from day of death to day of burial)		
FAMILY AND MEDICAL LEAVE (FMLA)		unpaid leave up to twelve (12) weeks		
JURY DUTY		pays difference between jury pay and your regular pay, up to 3 days		
MILITARY LEAVE		unpaid time off as required		
UNIFORMS		company paid benefit		
DIRECT DEPOSIT		paycheck sent directly to bank of your choice		
CREDIT UNION		Johns Hopkins Federal Credit Union		

(The above applies to full time employees regularly scheduled to work 30 hours or more per week)

dlb 5/2/23

Kudos

The "Golden Hearts" Awards Program is designed to acknowledge employees who demonstrate outstanding service excellence and inspire others to do their best. All nominated employees are eligible to be selected as quarterly and annual award winners, with cash prizes and organization wide recognition. Congratulations to all!



EMPLOYEES OF THE YEAR:

JULY 2022

Abtrah Lockett, PSO, JHH Security

AUGUST 2022

Curtis Drayton, PSO JHH Security

SEPTEMBER 2022

Matthew Ferguson,
Janitor, Commercial

OCTOBER 2022

Joan Henry, Janitor, Commercial

NOVEMBER 2022

Shirley Hilton, Janitor, Commercial

JANUARY 2023

Zoila Sarmiento, Day Porter, JHH

MARCH 2023

Ean Muhammad, Lieutenant,
Silver Star

Gregory Willie Smith, Janitor

APRIL 2023

Richard Mitchell, II, PSO,
JHH Security

Shawn Darden, PSO, JHH Security

Victoria Beason – Wallace,
Parking Attendant, JHH Parking

Rosetta Ward, Janitor, JHH

MAY 2023

Ismalia Adebawale, PSO,
JHH Security

Desmond Broadway, Officer,
Silver Star Security

Marta Romero Posada,
Janitor, Commercial

JUNE 2023

George Foster, Shuttle Driver, JHH

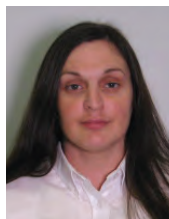
Vanessa Johns, Janitor, Commercial

TRANSPORT/TRANSPORTATION



Sarah R. Jones,
Administrative
Coordinator, Finance
& Administration of
JHM Office of Public
Safety would like to
acknowledge

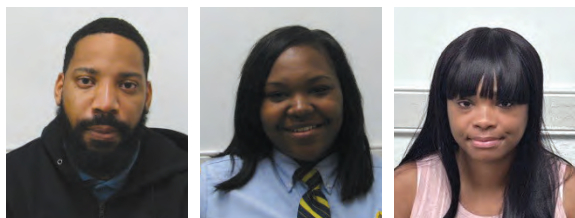
Driver Donnell Holley for all his help
and assistance with transporting the
2021 EOY Meals and Plaques to the
proper locations and departments.
Thanks, Donnell!



Paul Kilduff, General Manager for Blue Jay Shuttle wants to give special mention to the all Blue Jay Shuttle employees, including drivers, lead drivers, dispatchers, supervisors and managers, who have done a spectacular job in pulling together as a team to give rides to 580,000 people at Homewood and East Baltimore in the last 12 months. This extraordinary team all deserves applause for a challenging job done well, 4am to 10am and 5pm to 2:15am, seven days a week. Special mentions go to: **Drivers Chantel Booker, Amy Trefethen, Monroe Lewis, Jr. , Kennishia Carter, Danika Bullock, William Johnson, Supervisors Katina Gayle, Infinity Day, Assistant Manager Rashawn Williams and Manager Rhonda Myers.**



SECURITY



Director Robert “Bob” Kreczmer gives a shout out his team at **409 N. Caroline Street – Recruiter Robert Jones III, Administrative Assistant Alexis McNair and Receptionist Raven McBride**. He states, “they have worked very hard over the last year on bringing down the number of vacancies on all the campuses and keeping up with all the many administrative duties and piles of paperwork that come thru the office daily. Alexis is very knowledgeable and competent in her many duties. Raven, our new front desk receptionist, has caught on quickly and has mastered keeping up with and publishing the ever-changing rosters. Robert has done an excellent job of recruiting and hiring. His efforts have produced a great reduction in the number of vacancies we have since last year. These numbers are reflective of a diligent hard working team effort.”

REMINDER

**PLEASE BE SURE
TO RESERVE YOUR
ATTENDANCE FOR
BROADWAY’S BEST
AWARD BANQUET,
AUGUST 24TH.
YOU MUST RSVP
BY AUGUST 10TH.**

BROADWAY’S BEST – *Employees of the Month*



RICHARD MITCHELL, II, PSO, JHH

PSO Mitchell was nominated for March 2023. He has been at BSI since February 2022 and PSO since March 2022. He is very hardworking officer who consistently displays a very up-beat and positive

attitude in his day to day interactions with supervision, staff, peers and patients and visitors. PSO Mitchell is punctual for work on a consistent basis which is reflective in his good attendance record. The contribution that PSO Mitchell makes to the 7x3 shift reflects positively not only on the security department at Johns Hopkins but in the entire JH organization as a whole.



ABTRAH LOCKETT, PSO, JHH SECURITY

PSO Abtrah Lockett is nominated for July 2022. PSO Lockett is very polite and has a calm demeanor. She is an industrious officer who consistently displays a very amicable and positive attitude in her day to

day actions. She is always clean and neat with her uniform always above the standards. She is reliable and trustworthy in performing her duties.



CURTIS DRAYTON, PSO, JHH SECURITY

PSO Drayton has been an external PSO since 2003. He is a very well seasoned and highly knowledgeable PSO. His customer service skills are superior, and he displays a positive attitude throughout his

shift. His primary post is a busy one which requires him to come in contact with many patients, staff, visitors and other pedestrians, all of which he does with a smile. He goes the extra mile to ensure the JHH security mission is successfully completed daily.



EAN MUHAMMAD, LIEUTENANT, WOODMOORE TOWN CENTER, SILVER STAR SECURITY

Lt. Muhammad has been an outstanding officer. He is willing to go beyond the call

of duty to make sure things are running smoothly at his site. He is very valuable to our security team at Woodmoore Town Center. Over the years, he has worked many overtime hours, trained new officers, taken care of payroll and created the schedules for officers at his site. His professionalism is why he was promoted to lieutenant.



SHAWN DARDEN, PSO, JHH SECURITY

PSO Darden was nominated for Broadway Best for April 2023. He has been in the role of PSO officer for three (3) years. PSO Darden's uniform is always above the standards. He performs his duties in a proactive manner. He is a team player who consistently makes a positive impact on the organization as a whole.



VICTORIA BEASON – WALLACE, PARKING ATTENDANT, JHH PARKING

Victoria was hired in October 2017 and management noticed in the beginning the dedication she showed in completing her assigned duties. She has an outstanding attendance record, works with little supervision, makes good decision and keeps management informed of important events. Victoria is also being recognized for her outstanding people skills. She is welcoming to our guest with questions and gives information about our parking coupons. These are just a few reasons why Victoria is our Broadway Best.



ISMALIA ADEBOWALE, PSO, JHH SECURITY

PSO Adebawale has been external PSO assigned to 3x11 since August 2017. He is well groomed, and his uniform appearance is impeccable. He requires little to no supervision. He has a positive attitude and goes the extra mile to assist patients, staff and visitors. He performs his duties with an "iron fist covered with velvet gloves." His professionalism, skillset, and job performance reflect well upon the security profession, PSO program, JHH, BSI and himself.



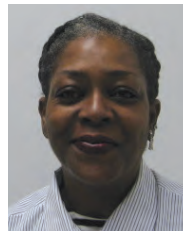
DESMOND BROADWAY, OFFICER, WALTERS ART MUSEUM, SILVER STAR SECURITY

Officer Broadway has been a valuable officer to the Silver Star Security division since day one. He has been promoted at many of the sites he worked. Currently as the lead officer at the Museum, Officer Broadway receives numerous compliments from the Property Manager and staff. He has continued his outstanding performance regardless of the site he is assigned to work. His consistency is a reflection of the pride he takes in himself and as an officer for BSI. He has a positive attitude and a willingness to be an ultimate player.



GEORGE FOSTER, STANDBY SHUTTLE DRIVER, JHH

George is a dependable and conscientious employee. These qualities proved to be a perfect match for his duties as a standby driver. George has done an excellent job covering routes and charters. Thanks George.



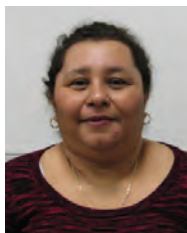
ROSETTA WARD, JANITOR, BOND STREET

Rosetta Ward does an outstanding job every day. She always greets the clients and employees in the building with an amazing and friendly manner. Her work ethic is second to none and she goes above and beyond her work duties. She is an amazing team player and we appreciate her.

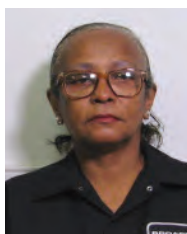
SAFE DRIVERS AWARDS *May, June and July 2023*

Danika L. Bullock, BJ shuttle1 Year
Derrick A. Bradford, BJ shuttle1 Year
Uri D. Richards, JHH Transportation1 Year
Andra D. Robinson, JHH Transportation1 Year
Joseph M. Mack Jr., JHU Parking1 Year

Lavonne Townsend, Loyola Shuttle.....1 Year
Yvonne E. Hamilton, Transport2 Years
Delroy T. Curtis, JHH Transportation.....2 Years
Bernadette C. Robinson, JHU Bus.....3 Years
David A. Moore, Bayview Shuttle4 Years

**MARTA ROMERO POSADA, JANITOR, WASHINGTON STREET**

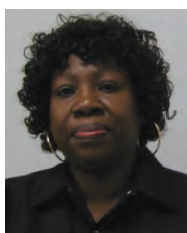
Marta has an outstanding job performance. She is always willing and eager to help in any other accounts to help fill in when needed. She goes above and beyond her quality of work. BSI is grateful for Marta being a part of the team.

**VANESSA JOHNS, JANITOR, MEDICAL MUTUAL**

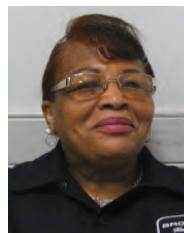
Ms. Jones is responsible for an entire floor of her building. She is a very detailed cleaner. Her perfect inspections proves she doesn't miss anything. She attends work everyday and is always on time. The client is happy she is a part of the team.

**MATTHEW FERGUSON, JANITOR, PROJECT CREW**

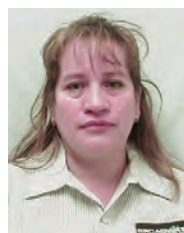
Matthew was nominated as employee of the month for his dedication and hard work. He is very helpful, always ready to work and motivates others to do quality work. He is a great asset to Broadway Services and the company is lucky to have him as a part of the team.

**JOAN C. HENRY, JANITOR, JOHNS HOPKINS CREDIT UNION**

Joan is a great asset to the company. She always has the building spotless, has great customer skills and speaks respectfully to the bank customers. She is a perfect fit for the worksite and the client loves her work ethic.

**SHIRLEY HILTON, JANITOR, JEWISH CARING NETWORK**

Shirley was placed at a troubled account. Her skillset has turned the place around and the client loves her. Shirley is a very good cleaner and takes pride in her work. At the Jewish facility, she goes above and beyond to take care of the family members and follows all the guidelines for the services that are needed.

**ZOILA SARMIENTO, DAY PORTER, CHILDREN'S CENTER**

Zoila is a caring employee. She always takes the initiative to go above and beyond her duties in her building. Customers acknowledge that Zoila gives a helping hand to the families with sick children at her work site. Zoila is an asset to the company.

**GREGORY WILLIE SMITH, WORKING SUPERVISOR, VULCAN HART**

Mr. Smith is the Supervisor of his account. He consistently gains answers for his staff to work more efficiently. He arrives early to receive his staff and prepare them for work. He is a true example of BSI Supervision at its' best.

If you have a kudo or commendation to share, please contact Leah Reppert, HR Leave Specialist at 410-563-6945 or email lreppert@broadwayservices.com.

Congratulations to all the BSI employees who graduated or received certifications this year! We are proud of your accomplishments!



Graduation
class of **2023**